

Notice of a public meeting of

Children, Culture & Communities Scrutiny Committee

- To:** Councillors Nicholls (Chair), Nelson (Vice-Chair), Clarke, Crawshaw, Cuthbertson, Knight, Pearson, Waller, Wells and Wilson
- Date:** Tuesday, 7 November 2023
- Time:** 5.30 pm
- Venue:** The Thornton Room - Ground Floor, West Offices (G039)

AGENDA

1. Declarations of Interest (Pages 1 - 2)

At this point in the meeting, Members are asked to declare any disclosable pecuniary interest or other registerable interest they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests. The disclosure must include the nature of the interest.

An interest must also be disclosed in the meeting when it becomes apparent to the member during the meeting.

[Please see attached sheet for further guidance for Members]

2. Minutes

To approve and sign the minutes of the meeting held on 17 October 2023.

[Minutes to follow]

3. Public Participation

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

Please note that our registration deadlines are set as 2 working days before the meeting, in order to facilitate the management of public participation at our meetings. The deadline for registering at this meeting is 5:00pm on Friday, 03 November 2023.

To register to speak please visit www.york.gov.uk/AttendCouncilMeetings to fill in an online registration form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

Webcasting of Public Meetings

Please note that, subject to available resources, this meeting will be webcast including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at www.york.gov.uk/webcasts.

During coronavirus, we made some changes to how we ran council meetings, including facilitating remote participation by public speakers. See our updates (www.york.gov.uk/COVIDDemocracy) for more information on meetings and decisions.

4. Raise York - Family Hub Network Development Update (Pages 3 - 22)

This report provides an update on the development of a Family Hub Network in York.

5. Digital Inclusion Update (Pages 23 - 32)

This report provides an update for Scrutiny Committee members on digital inclusion landscape in the city including the work of the city's digital inclusion partnership.

- 6. Safeguarding Report - for information** (Pages 33 - 70)
This report introduces the annual report of the City of York
Childrens Safeguarding Partnership.
- 7. Work Plan** (Pages 71 - 72)
Members are asked to consider the Committee's work plan for the
2023/24 municipal year.
- 8. Urgent Business**
Any other business which the Chair considers urgent under the
Local Government Act 1972.

Democratic Services Officer

Reece Williams

Contact Details:

- Telephone – (01904) 55 4447
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For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 (01904) 551550

Declarations of Interest – guidance for Members

- (1) Members must consider their interests, and act according to the following:

Type of Interest	You must
Disclosable Pecuniary Interests	Disclose the interest, not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Directly Related) OR Non-Registrable Interests (Directly Related)	Disclose the interest; speak on the item <u>only if</u> the public are also allowed to speak, but otherwise not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Affects) OR Non-Registrable Interests (Affects)	Disclose the interest; remain in the meeting, participate and vote <u>unless</u> the matter affects the financial interest or well-being: (a) to a greater extent than it affects the financial interest or well-being of a majority of inhabitants of the affected ward; and (b) a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest. In which case, speak on the item <u>only if</u> the public are also allowed to speak, but otherwise do not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.

- (2) Disclosable pecuniary interests relate to the Member concerned or their spouse/partner.
- (3) Members in arrears of Council Tax by more than two months must not vote in decisions on, or which might affect, budget calculations, and must disclose at the meeting that this restriction applies to them. A failure to comply with these requirements is a criminal offence under section 106 of the Local Government Finance Act 1992.

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Children, Culture & Communities Scrutiny Committee 7 November 2023

Report of the Corporate Director of Children and Education and Director of Customer & Communities

Raise York – Family Hub Network Development Update

Summary

1. This report provides an update on the development of a Family Hub Network in York. This builds upon the report shared with the Children, Education and Communities Policy and Scrutiny Committee in December 2022.

Background

2. The term 'Family Hub' has been used in many different ways across the country for years without any clear definition. Each Family Hub model is unique to its local area.
3. In summary a family hub is a system-wide model of providing high-quality, whole-family, joined up family support services.
4. Family hubs deliver these family support services from pregnancy, through the child's early years and later childhood, and into early adulthood until they reach the age of 19 (or up to 25 for young people with special educational needs and disabilities).
5. In recent years the Department for Education (DfE) has evaluated Family Hub models across the country. They have developed non-statutory guidance to try and describe key expectations of an effective Family Hub model ([Family Hubs Model Framework](#), [Service Expectations](#)).

6. Locally we have reviewed these expectations and developed the summary below to show the key features of a Family Hub model.

Warm Welcome	Services and Support	Integrated Working
<ul style="list-style-type: none"> • Easy, non-stigmatised access to information. • Connection to further support in the community or more specialist services if required. 	<ul style="list-style-type: none"> • The right support, at the right time in the right place. • Access to support for families with children of all ages 0 to 19 (25 with SEND) • What’s available will reflect the city’s priorities and the needs of local communities. 	<ul style="list-style-type: none"> • Join-up between different agencies working with families. • Developing integrated referral pathways • Co-location of services to improve integrated working.

7. In May 2022 we successfully secured £997,000 of one-off funding from the Department for Education (DfE) to develop our Family Hubs model. As this is one off funding it can only be used to transform our local systems for children, young people, and families. This funding is made up of £167,000 of capital funding and £830,000 of revenue funding.
8. The funded transformation period runs from May 2022 to September 2024. After this time the council and its partners should continue to develop and deliver a Family Hub Network using existing resources.
9. The successful delivery of the Family Hubs network requires the sustained commitment of the local authority, partners, and communities beyond the funded transformation period.

York’s Transformation Journey so far

10. A multi-agency project team and project board has been in place from the beginning of our transformation journey. Whilst the council is expected to be a lead partner, we have always recognised that for this model to work it takes all partners from across the city to make it a success. The project team have delivered a number of stakeholder sessions across the city and facilitated workshops focussing on different priority themes (e.g., early years, coordinating support through schools, engagement and attendance at schools, youth work, parenting etc).

11. As well as creating a multi-agency project team we have taken a strong focus on co-production with children, young people, families and communities. This has been crucial in developing the model with those who will be using Family Hubs most. The work to engage communities is covered in more detail in the consultation section.
12. We have now reached a stage of having a proposed model for Family Hubs in York. We are currently piloting key features of this model ahead of rolling it out fully in 2024.
13. The transformation money we have secured is one-off funding. This has meant throughout the development of Family Hubs our focus has been on how to sustain the offer through existing resources. It is important to be clear that Family Hubs will not create a large range of new services.
14. York already has many components needed to successfully deliver a Family Hub network and the focus of the current transformation is how to better connect existing services and resources in a way that delivers the best possible outcomes for families.
15. Through co-production with children, young people, families and practitioners it has been decided to name the network "**Raise York**" with the strapline "**Your Family Hub Network**". The logo below has been developed with families and reflects a sense of place (map pin) as well as supporting people (the person at the centre of the map pin surrounded by the relationships and support they need to thrive).



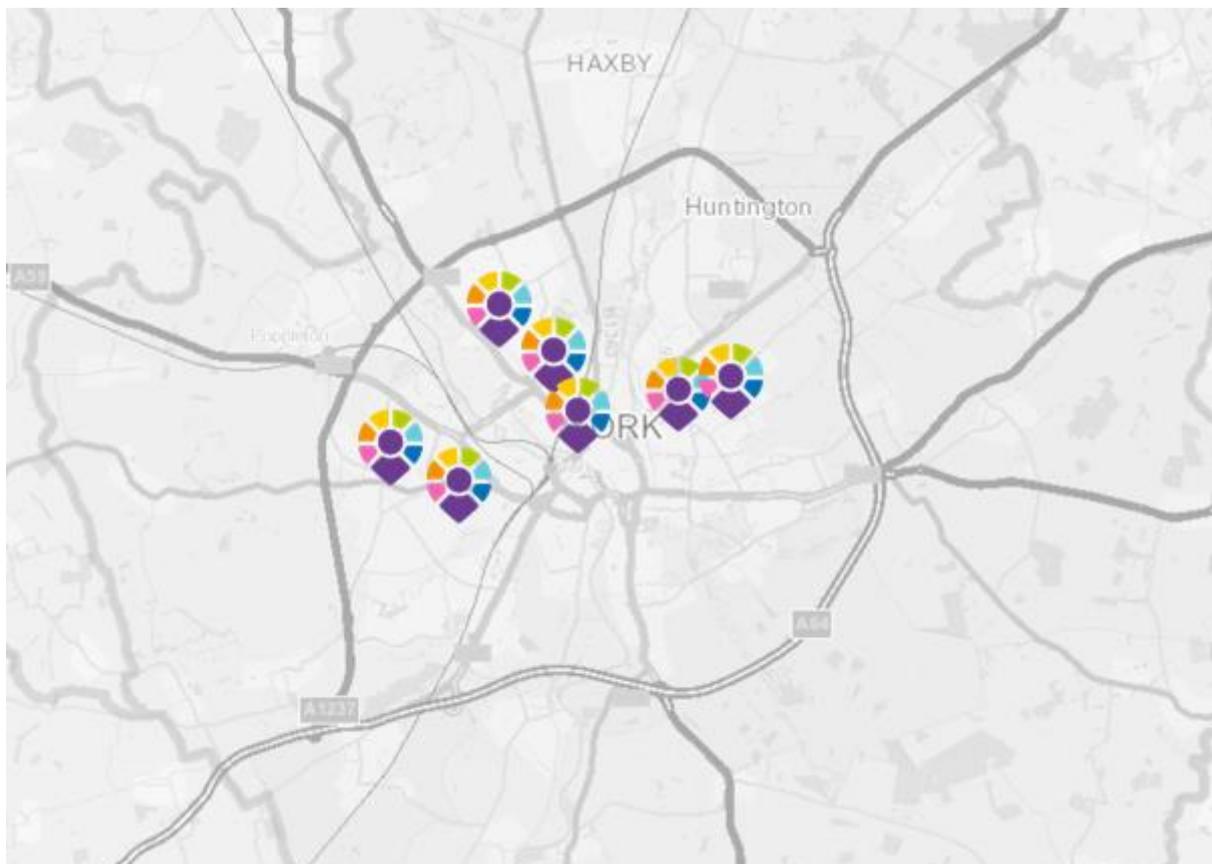
Raise York
Your Family Hub Network

16. Working with families we have developed the following 'golden circle messaging' to explain in simple terms what Raise York is all about.
 - i. **Why - We believe that all children and young people in York deserve the best start and the chance to thrive. Every family, child and young person should be able to get help, information and support at the right time and place. They should be able to reach their full potential and lead healthy, happy lives.**
 - ii. **How - Families and communities help provide a foundation for children and young people to grow, develop and feel safe. Raise York brings together children; young people; families; communities and professionals so everyone can get the connections, help and support they want and need.**
 - iii. **What - Raise York is a network of people, places and online support. It supports children, young people and families from pregnancy to adulthood. You can expect a warm welcome in your local community and to be guided to the right support for you.**
17. A key question posed by families and professionals is 'how much of this is new'? The simple answer to that question is that much of this is familiar and has been the ambition of those working with families for years. In the past initiatives may have had different names or different priorities. The golden thread that runs through Raise York is not new – if we work together, with families, develop supportive communities and relationships around families, then we will achieve better outcomes and reduce the need for intrusive, complex and high need interventions.
18. In developing a Raise York Network we have an opportunity to make a step change in how York works with families. To tackle silo working, to stop families being drawn into a complex system of being referred from agency to agency, to reduce how long workers spend 'feeding the beast' of paperwork and systems and to spend more time building trusting relationships with families and other professionals.

Where are Raise York Family Hubs being piloted?

19. The project team has worked with families and stakeholders to review assets across the city to identify where Raise York Family Hubs could be located. In developing potential locations we have been informed by understanding where need is most concentrated in the city as well as building on existing community assets.

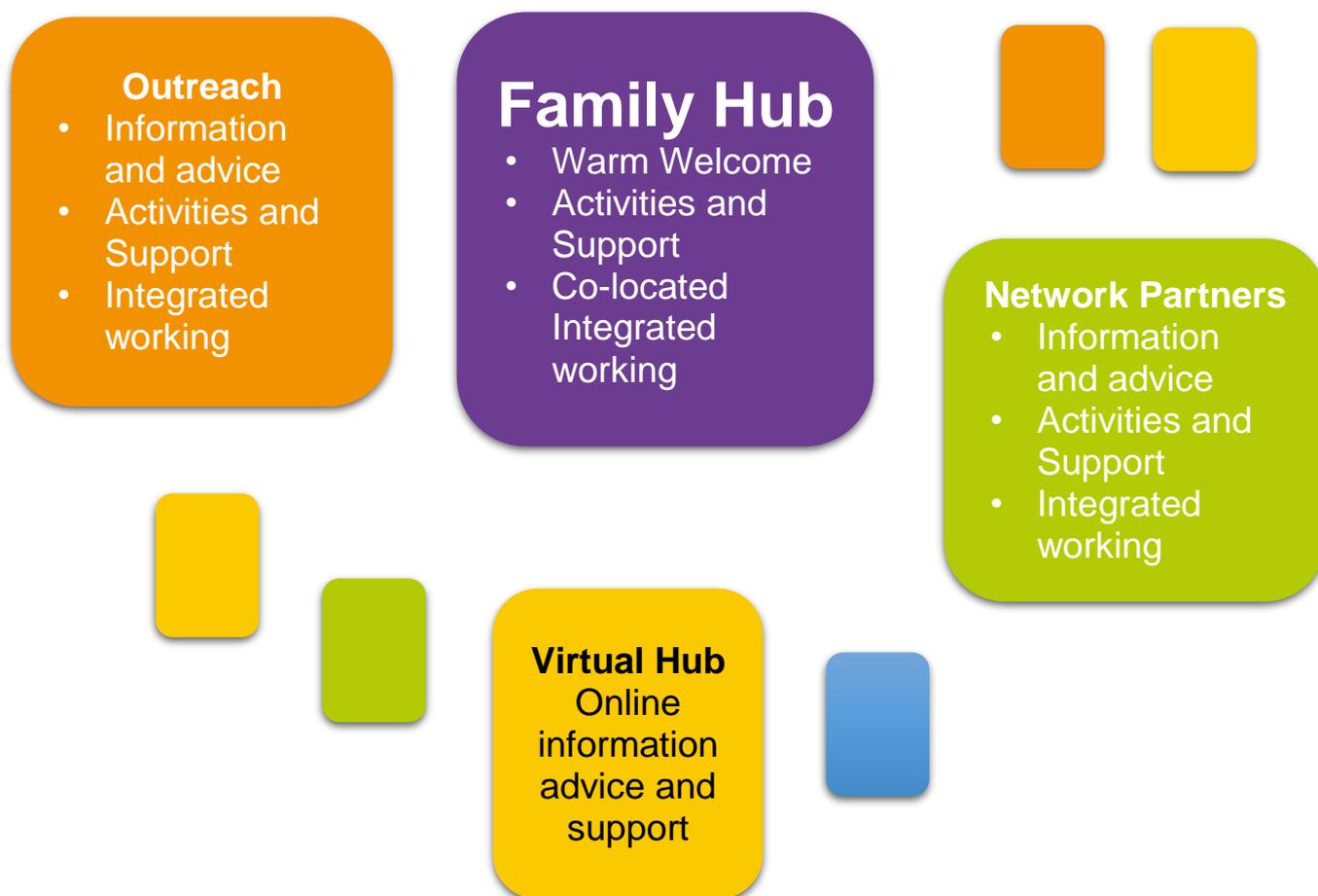
20. We have identified the following sites to pilot the Raise York Family Hub Network.
- i. Hob Moor Children's Centre
 - ii. Clifton Children's Centre
 - iii. The Avenue's Children's Centre
 - iv. York Explore
 - v. Acomb Explore
 - vi. Clifton Explore (from Autumn 2024)
 - vii. Tang Hall Explore



21. We have had positive engagement with the three schools attached to Children's Centre sites about the development of Raise York. In particular exploring the opportunities to work more closely with schools to better support families.

22. In 2022 it was announced that Tang Hall Primary School has been prioritised as part of the Governments School Rebuilding Programme. We are working closely with the school and the national School Rebuilding Programme to ensure that any works at this site deliver the best possible solutions for the school and a Family Hub for the community.
23. Proposals for the Tang Hall site have not yet been finalised, but we anticipate that reconfiguring the Children's Centre site alongside the school works will take a significant proportion of the £167k of capital costs awarded through the Family Hubs Transformation Grant.
24. It is proposed that any remaining capital funds are used to improve the access arrangements to current children's centre sites for both families and professionals. We want to improve the experience of families walking into these buildings, and also allow for more flexible office space for staff working in communities.
25. The partnership work with Explore York Libraries and Archives (Explore) is an exciting development that presents a number of opportunities.
 - i. Explore sites are geographically close to areas of need.
 - ii. They are located at the heart of their communities and operate on extended schedules, including weekends and evenings, accommodating a wide range of individuals and groups.
 - iii. They are trusted providers of information and advice.
 - iv. They offer free digital access through public computers and free Wi-Fi.
26. There is an existing contract held between City of York Council and Explore. We are working within the expectations of that existing contract and developing how to better support families accessing information and support through Explore sites. More detail of this work is provided in this paper detailing the Raise York offer.
27. We will evaluate the pilot with Explore to understand its benefits before any agreement for longer term use or extension of provision within these sites is agreed.

28. It is important to note that the Raise York Family Hub network is city wide. Whilst the sites are located in areas of greatest identified need the model works through partners to reach all communities. This is shown visually below.



29. **Outreach** – Many of the services that form the Family Hub Network already deliver ‘outreach’ into different communities around York. This includes in different wards, communities, and family homes.
30. **Network Partners** – We are developing a scheme by which community venues can agree to a shared way of working and access to support. This means that the ways of working that underpin Raise York can be accessed in many more venues across York.
31. **Virtual Hub** – This is explored more in the Raise York Offer section of this paper but provides city wide access to information advice and support by telephone, email and online.

Raise York Offer

32. York is fortunate as a city to have a wide range of different community services across the city provided by many different organisations. The Raise York Network is not about creating lots of new services but getting services to change how they work to better meet family's needs.
33. Rather than just listing all of the different services that exist in the city this section will outline what how services are being driven to work differently through the development of Raise York.
34. The image below summarises key strands of transformation work that have been developed or are planned through the Raise York Network.

Raise York

York is developing a **Family Hubs Network**. This is a summary of what the Family Hubs network will deliver right across the city for children, young people and families.

Best Start for Life

The first 1,001 days from pregnancy to the age of two are critical for children's development and impact on outcomes for the rest of their life. The Family Hub network provides access to universal **support for all families** and provide **extra support** when it is needed.

High quality information and support

Family Hubs will provide **high quality information** across York for families and professionals to help people navigate to the right support and understand their options.

Changing how we work

Improving how anyone working with children, young people and families **works together** to deliver the best possible outcomes.

Support for young people

Through the Family Hubs network young people can access **youth services in community settings** with clear routes to specialist provision where that is needed.



35. Best start for life

- i. Raise York is working with partners to publish a 'Best start to life' offer. The offer include all services available locally for families during from conception to the age of 2.
- ii. The new Raise York website will house the most comprehensive and up to date information in relation to the local Start for Life offer housed within two areas: 'Planning to have a child and pregnancy'

and 'Babies and Young children' the names of both of which have been tested out through co production work with families and recognising that 'Start for Life' is another bit of jargon that families won't necessarily immediately identify with.

- iii. Within each of these sections of the website is a range of information about child development; services and support available and links to other local and national websites for further information.
- iv. Our physical version will be a 12-page booklet, designed with Raise York branding and sized to fit inside the 'Red Book' that families receive upon the birth of their child, and which holds important information about their child.
- v. The booklet has been written to be as accessible as possible to all parents/carers in York. The aim is to provide everyone with core information, signposting to further, more detailed information on the Raise York website where appropriate.
- vi. The Best Start for Life offer will be published in November 2023.

36. High quality information and support

- i. **Parenting Support** – Families and stakeholders have played back to us that a priority is to develop how we support parents and in particular what programmes are in place to support parents. Through Raise York we are putting in place:
 - A clear offer of what programmes for parents are available in the city and how to access them.
 - Linking locally developed programmes with researchers to help build the evidence base of what works and improving their impact.
 - Developing the programme offer to ensure that all parents needs are met. In particular introducing a comprehensive universal online parenting offer accessible for all families in the city. This has been implemented in other parts of the country and give a good option alongside existing face-to-face programmes.
 - We expect to begin our revised programme of parenting support in January 2024.

- ii. **Family Navigators** – We can see in other parts of the country that existing Family Hubs have benefited from a Family Navigator role. The idea is that families can walk into any Raise York Family Hub and speak with a trained Family Navigator who can provide straightforward information and advice. Crucially they work to support families to access support and move beyond signposting families. This way of working takes learning from other models we have seen work locally such as Local Area Coordination and Social Prescribing.
 - Family Navigators are currently being piloted making use of the Family Hubs Transformation Grant. Pilot sessions through children centre sites and community venues has been in place since July 2023. In November 2023 this will extend into the pilot activity with Explore.
- iii. **Parent Champions** - Through the Family Hubs network we are developing Parent Champions. This will bring a proven parent led scheme to York for the first time. At its heart is a network of parents providing advice and support to families across York. The scheme is run nationally by Coram Family and Childcare Trust and more details can be found here www.familyandchildcaretrust.org/parent-champions-national-network.
 - We have recruited our first round of Parent Champion volunteers and expect to launch the Parent Champion programme in York in February 2024.
- iv. **Explore** – We have been working closely with colleagues across Explore to move towards piloting these sites as Family Hubs. In particular linking to the information offer provided by Explore to the developing model of Family Navigators and Parent Champions. During the pilot any child, young person or families can call into the Explore Centre at Acomb, Tang Hall or York, and be welcomed by friendly staff team who are there to help families with any questions they may have and where to go next for advice or support. All Explore Centres also host a wide range of different community groups and services across the week and staff can help families get online for free to access further support. Importantly, if families just need to sit and catch their breath over a drink before chatting to one of the Explore team members or a Family Navigator, Explore have cafes at each of their main centres, and lots of comfy spaces to sit and relax.

- v. **Raise York Website** – To support families and professionals to access information a brand-new Raise York website has been developed. We have been working with families in recent months to develop and update content for the new website. The Raise York website will be a partnership website but hosted by the same Content Management System used for the main council website. The Raise York website has been built alongside the redevelopment of the SEND Local Offer and the safeguarding partnership website. By moving to a single underlying system supporting these websites we are streamlining the capacity needed to maintain these sites.
- The first phase of the Raise York website will be launched in November 2023. The second phase is focused on improving how families can search for local services online and is expected to launch in March 2024.

37. Support for Young People

- i. Through co-production we have worked with young people to better understand their experience of living in York. This is driving the work across the development of the wider Raise York offer.
- ii. The lead of the regional Youth Work Unit has facilitated sessions with members of the youth work network across the city. These sessions explore what is working well and where there is the opportunity to improve and work differently.
- iii. Building on this work we will work with partners to develop a new Youth Strategy for the city. This will reshape how the city works to understand the needs to young people and how it responds. The expectation is to develop and launch the new Youth Strategy which will launch in April 2024.

38. Changing how we work

- i. **Integrated working (strategic to operational)** – To deliver the system change we want to see we need to ensure it is understood and owned throughout our city. This ownership must be at all levels spanning from strategic leadership through to the operational front line in communities. We are currently working with the Anna Freud Centre (which hosts the National Centre for Family Hubs) to support us engage partners at all levels so that the model can come alive and will be sustained beyond the funded period. The

diagram below shows how this work will drive understanding and ownership of Raise York throughout the city.



ii. **Supporting Families Advisors** - We recognise the important role partners play in delivering early help. Partners have also fed back they want more support in delivering early help and leading Early Help Assessments. We have remodelled our Supporting Families team to better support partners. Supporting Families Advisors can provide practical advice and support to agencies across York undertaking early help. This includes training on use of early help tools, navigating what services are available and holding support surgeries in the city to bring together key agencies and drive working together.

- The Supporting Families Advisors began to pilot the new model of supporting partners in July 2023. We expect in the 2023 Autumn term to reach out and engage more partners across early years and school settings.
- In October 2023 we also began to pilot a **'Team Around a School'** model. This brings key partners together around a school to understand the needs schools are identifying and managing on a daily basis and how agencies would work differently to better meet those needs.

- iii. **An Integrated Workforce** – We have identified key roles in the Raise York Family Hub network. Currently there is a very limited amount of multi-agency workforce development that takes place. This means each individual agency or service working is too often taking place in silos. As a first step we will introduce a multi-agency induction toolkit. This will ensure all key members of the workforce are supported to understand a common core of skills and knowledge and equipped to work together. The induction toolkit will be launched in February 2024.
- iv. **Better use of data / Systems** – Feedback from families and stakeholders showed a real opportunity to improve how we share data and how we use systems. Families often tell us they need to repeat their stories to multiple teams/services. We also know some systems used by workers could be improved and help them to be more effective and spend more time working with families, we are making use of the one-off Family Hubs Transformation Grant to invest in improving data and systems. In particular:
 - Working with NESTA to combine and analyse early years data from across the city;
 - Supporting the implementation of a new SEND Case Management System;
 - Developing our SingleView system to allow us to join up work with families;
 - Improving our systems that allow us to record early help and demonstrate the impact it makes.

39. All of the changes delivered through the Family Hubs transformation must be able to be sustained through existing resources. The Family Hubs Project Team has mapped how all of the transformation detailed above can be mainstreamed into business as usual. It is important to recognise that the resources available in the city are not static. This is a dynamic system touching on many different partners not just the local authority. What Raise York along with the Children and Young People's Plan should give us is a strategic framework to help partners make resourcing decisions. This can be where resources are reduced that those changes happen with an understanding of the impact of the rest of the system. Similarly, where there is opportunity for new investment that this can happen together with partners rather than agencies acting in isolation.

40. Learning from the pilot activity of Raise York Family Hubs will be shared in 2024 along with recommendations for how a final model can be implemented locally within the existing resources of the city.

Consultation

41. From the outset of developing our Family Hubs model we have set out to work hand in hand with children, young people, and communities. We have used some of the transformation funding to develop a model of co-production. This has included putting place some dedicated capacity as well as funding a model of advisors with lived experience.
42. We have built a diverse co-production team including mothers, fathers, caregivers, and young people with a wide range of experiences. We have team members who have had premature babies, children with learning differences or health conditions, and people who have experienced support systems in different cultures and countries.
43. The feedback from over 325 people has started to shape how we develop the Raise York Family Hub model. We have reflected on all the feedback from our conversations and the co-production team and prioritised what was most important to people. We then took these priorities out to more community groups, talked to parents and caregivers at local parks, York's Multi-Cultural Mela, young carers and York's Traveller Trust, which helped us really understand which out of the priorities were most important across York's wider population.

44. Annex A provides some example visual case studies of the lived experience of families in York and why there is a need to change how we work.
45. The following are the five key outcomes developed by parents, caregivers and young people and the suggestions made through the



46. The direct outcome of co-production can be seen in how the Raise York model is being developed locally. In addition to the broad outcomes listed above we have identified a number of detailed potential changes in how services work and how they work together. We have worked with our co-production team to prioritise these and are working with partners to prototype solutions.

Council Plan

47. One City, for all, the City of York Council's Council Plan (2023-2027), sets a strong ambition to increase opportunities for everyone living in York to live healthy and fulfilling lives.
48. We are also finalising our new Children and Young People's Plan (CYPP). This will be launched in 2024 and will set out the overarching ambition for all children and young people in the city over the coming years.
49. A successful Raise York Family Hub Network for York will make a significant contribution to the council's priorities for children, young

people, and families. It will also be a key mechanism for delivering the aspirations set out in the developing Children and Young People's Plan.

50. There is no statutory requirement for the local authority or partners to deliver a Family Hubs model. However, Family Hubs are seen as integral to a number of key policy areas; The best start for life: a vision for the 1,001 critical days, Integrated Health Systems, Mental Health Support Teams (MHST), SEND review and Stable Homes Built on Love.

Implications

7. Given there are no decisions to be made in relation to this paper there are no applicable implications to review. The Family Hubs Project Team and Project Board are working through all of the wider implications associated with the development of this model.

Risk Management

51. The transformation programme for Family Hubs is being managed under the council's All About Projects approach to project management. A Family Hubs Project Board is in place to ensure oversight of the project. Documentation including an up-to-date risk register is in place to ensure appropriate project controls and risk management is in place.

Recommendations

52. To note and comment upon the development of a Raise York Family Hub Network and the pilots currently underway/in development.
53. Reason: To support the successful development and implementation of a Raise York Family Hubs network.

Contact Details

Author:

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**Chief Officer Responsible for the
report:**

Martin Kelly

Corporate Director of Children and
Education

Pauline Stuchfield

Director of Customer & Communities

Report

Date

25 October

Approved

2023

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Background Papers:

None.

Annexes

Annex A – Visual case studies generated through co-production.

Abbreviations

CYPP – Children and Young People's Plan

DfE - Department for Education

MHST – Mental Health Support Team

SEND – Special Educational Needs and/or Disabilities.

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Case Study 1 – Young Carer

Situation: My mother was poorly, I didn't want to leave her alone, which made me very anxious. I started to suffer poor mental health when I was about 12.

Mum arranged a GP appointment. But nothing happened.
youth council

I finally got a meeting with the Child & Adolescent Mental Health Services
youth council

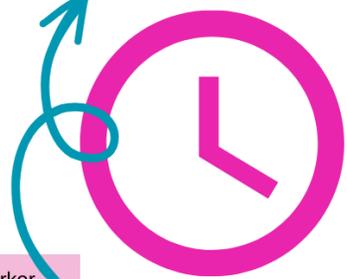


I was put on a waiting list

School didn't supply the information needed for the form. When they did CAHMS lost the form.
youth council

2 Years Passed and I heard no more, until....

School noticed something was wrong, as I was getting in trouble at school.
youth council



Pastoral Worker - The got me a 2nd GP Appointment
youth council

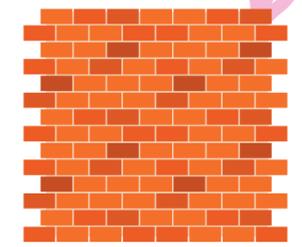
We completed the form a further 3 times



I waited



Nothing happened School ended and so did the support. without the evidence from the school I could not access Mental Health Specialist

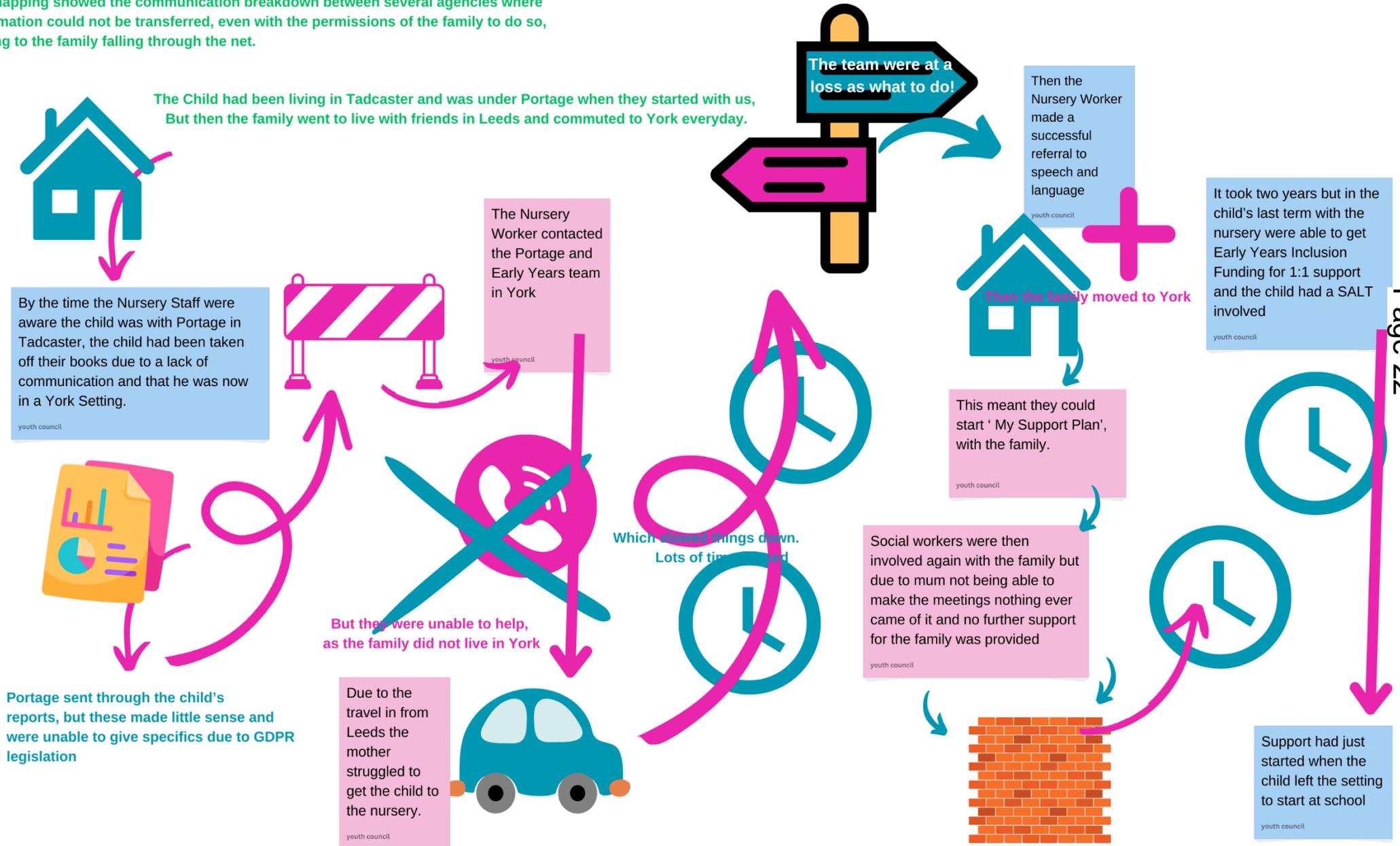


I never recieved any mental health support

“What I needed was a Key Worker to oversee the process to navigate the system, ensure the school had completed the forms so that I could access the support. Could there be an easier way for schools to provide the information? Or do we need schools to back young people if they dont have the capacity to do so?”

Case Study 2 – Early Years

An early year's professional was attempting to support a complex case across county lines. The mapping showed the communication breakdown between several agencies where information could not be transferred, even with the permissions of the family to do so, leading to the family falling through the net.





Children, Culture & Communities Scrutiny Committee 7 November 2023

Report of the Director of Customer & Communities

Digital Inclusion Update

Summary

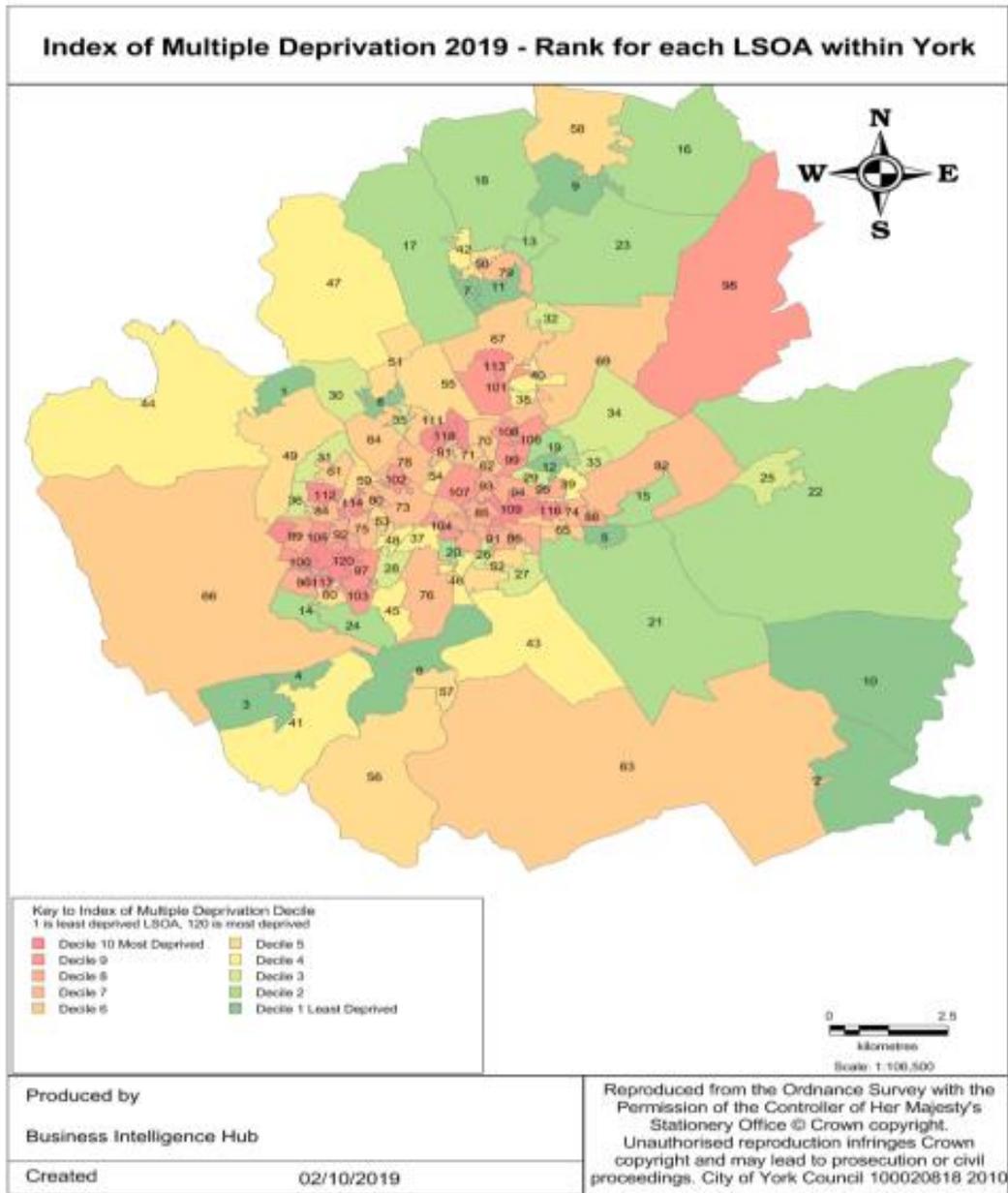
1. This report provides an update for Scrutiny Committee members on digital inclusion landscape in the city including the work of the city's digital inclusion partnership.

Background

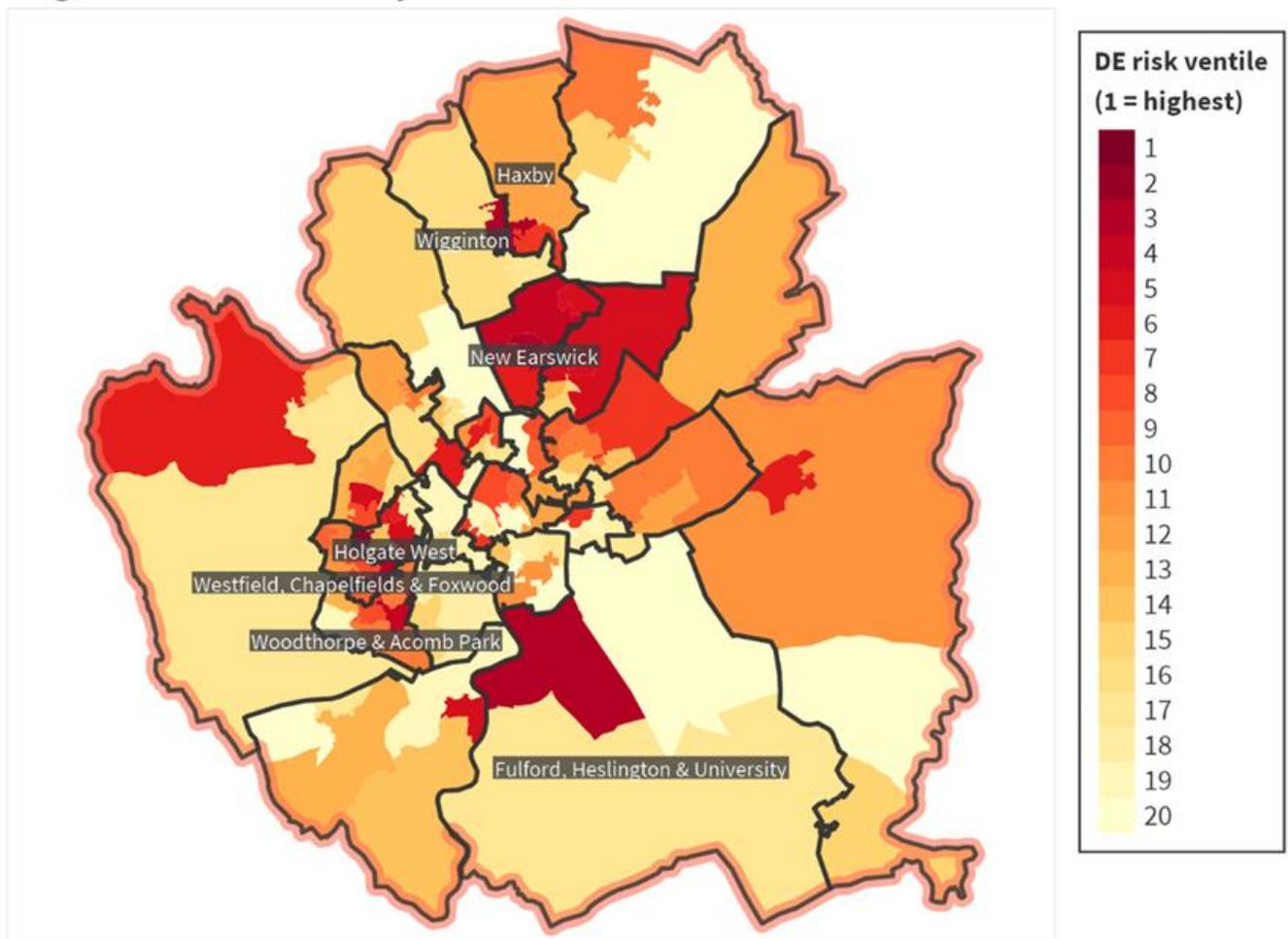
Context & Landscape

2. The pandemic and the cost-of-living crisis has highlighted the importance of digital inclusion and the inequalities face by those without access. Without IT equipment and/or internet access the following is now more difficult:
 - Making new or managing benefits claims for vital support;
 - Accessing online discounts for essential household costs, fuel, insurance, phones, for example;
 - Connecting with family and friends;
 - Accessing education, training, and employment;
 - Accessing other help and support from organisations who have moved services online;
 - Children accessing schoolwork and other learning;
 - Accessing health -related support such as GP services.
3. The people most likely to be digitally excluded are those who have other challenges that make it more difficult for them to engage, such as being disabled, in poverty, homeless, addiction, language barriers, long-term health conditions, social isolation, memory problems or other factors.

4. The landscape of poverty and digital exclusion can be seen below for York:



Digital Exclusion risk by LSOA in York



Source: 100% Digital York

York's Digital Inclusion Partnership

5. City of York Council (CYC) is part of the city's digital inclusion partnership currently named York 100% Digital led by Explore York. Since a facilitated workshop was held in Summer 2020 Explore York and CYC has worked in partnership with a range of voluntary and community sector partners to drive forward a range of activities to improve the opportunity for residents to connect and use services online. The partnership earlier this year revisited its Terms of Reference which is attached at Annex A to this report.
6. A joint action plan was developed by the partnership to help identify and tackle areas of digital and social exclusion. 100% Digital York acts as an 'umbrella' brand that aims to bring all the work happening across the city together. This work can be seen from the digital support pages on Live Well York (see <https://www.livewellyork.co.uk/information-and-advice/learning-training-employment/digital-inclusion-100-digital-york/>).

These web resources have been developed so that information for both organisations and potential users can be found in one place. It also provides a collaborative approach to event planning to support communities and residents can identify them easily.

7. Through the provision of grants CYC has funded a part time post (extended to March 2024) to support the partnership and co-ordinate its work. Using the experience and learning from Leeds digital inclusion work, the Digital York Partnership Co-ordinator has prioritised work on a community-based approach. This approach focusses on work with community organisations to support staff and volunteers with digital confidence who in turn can work with the community. In this way digital support is provided improving skills and confidence in local trusted spaces with local trusted people.
8. The Acomb area has been the initial focus for this approach as it has a developed network of community partners and volunteers. Taking this approach (Keeping Digital) Digital Cafes have been further rolled out in other community venues, supported by volunteers. Digital cafes are held monthly at Tang Hall Explore, Sanderson House, St Wulstan's Church, and the Community Stadium.

Here For You

Despite the challenges of 2022 - the impact of the war in Ukraine and the cost of living pressures - Explore has remained responsive to the needs of our communities, providing warm, welcoming spaces where people find a place to belong and connect with each other.

Information and Digital Support

Getting the right answers to questions is vitally important in challenging times. As well as regular digital support, we helped people access Household Support Payment and Energy Rebate Payments on-line, we also signposted to financial support and food banks through our website. Explore provides the right information at the right time as well as a warm welcoming space for all.

"Thank you for helping me print all these forms. I was at a loss how to do it as I've not got a printer ... brilliant service."

"I have two young children and honestly I think the libraries are sort of miraculous. To have so many amazing resources available not just books, but story sacks, toys, events and storytelling, is incredible both for them and for me. We love the library."



100% DIGITAL YORK
Confidence | Connection | Choice

York: a digitally inclusive city for all

100% Digital York takes a collaborative approach to achieving its ambition of a digitally inclusive city for all. Explore is lead partner with City of York Council. We re-launched digital support sessions at all Explore Centres to complement this work. The partnership works with community groups and organisations to introduce digital inclusion as a tool to achieve their aims and to support identified outcomes and impact. Through the partnership, residents who meet specific criteria can access equipment through the IT Re-Use Scheme, free connectivity through the Good Things Foundation National Databank scheme, as well as the opportunity to grow their confidence through digital support sessions.

"I didn't know where to start...thank you for helping me to receive this much needed funding."

9. IT Reuse (<https://itreuse.org.uk/>) is a partnership project led by York Community Furniture Store and is part of the digital inclusion partnership. IT Reuse supports residents offering free refurbished computer equipment, mobile phones, wi-fi hubs and data sim cards and funding has been provided through the council-led Financial Inclusion Steering Group (FISG) and Household Support Fund (HSF) grant schemes. The project provided a vital service to residents during the pandemic when connectivity was so vital for people having to isolate in their homes, particularly those on low incomes and with complex needs. The project's Impact Report Published in February 2022 stated that:



10. More recently York Learning have been working on sessions available to community groups, organisations or centres looking for specific digital skills for their residents, service users or community. Community groups can choose from the menu of digital life skills (for example how to use Google Maps, QR codes, streaming services, how to stay safe online) - they can do up to three skills at any session lasting 30 minutes

a skill for a total of 90 minutes. York Learning will bring the technology, the staff, and the knowledge – the organisation bring their group.



The poster features a circular photograph of a woman with glasses and a man with a beard and glasses looking at a tablet together. To the right of the photo is a brown circle containing the text 'Bookings available from September 2023'. Below the photo, the word 'FREE!' is written in a bold, black, sans-serif font. The main title 'Community Digital Menu' is in a large, bold, brown font. Below the title, there is a paragraph of text: 'For community groups, organisations or centres looking for specific digital skills for their residents, service users or community. We'll bring the technology, the staff and the knowledge - you bring your group!'. A list of topics follows in a smaller, brown font: 'How to use the NHS app', 'How to use the First York bus app', 'How to use Apple App/Google Play store on a device', 'How to video call - Zoom or Skype or FaceTime or Google Meet', 'How to send an attachment like a photo in an email', 'How to use Google Maps for directions', 'How to use streaming services like BBC iPlayer or ITVX', 'How to use podcast services like BBC Sounds', 'How to use a music player like Spotify', 'How to stay safe online - a beginners guide', 'How to use a smart device like Alexa or Google Home', and 'How to use QR codes'. At the bottom left, it says 'To book on call 01904 554277 or email York.learning@york.gov.uk'. At the bottom right, there is the 'YORK Learning' logo and a '100% DIGITAL YORK' badge with the tagline 'Confidence · Connection · Choice'.

Bookings available from September 2023

FREE!

Community Digital Menu

For community groups, organisations or centres looking for specific digital skills for their residents, service users or community. We'll bring the technology, the staff and the knowledge - you bring your group!

- How to use the NHS app
- How to use the First York bus app
- How to use Apple App/Google Play store on a device
- How to video call - Zoom or Skype or FaceTime or Google Meet
- How to send an attachment like a photo in an email
- How to use Google Maps for directions
- How to use streaming services like BBC iPlayer or ITVX
- How to use podcast services like BBC Sounds
- How to use a music player like Spotify
- How to stay safe online - a beginners guide
- How to use a smart device like Alexa or Google Home
- How to use QR codes

To book on call 01904 554277 or email York.learning@york.gov.uk

YORK Learning 100% DIGITAL YORK
Confidence · Connection · Choice

York Learning also offer a range of free courses on computing and digital skills available on their website here:

<https://book.yorklearning.org.uk/page/findcourse>.

Relaunch of the Digital Inclusion Partnership

11. York Explore after three years of leading the partnership are handing the reins over to a steering group of members moving forward. These are City of York Council, York Learning, and IT ReUse. The partnership's Co-ordinator's priorities will be managed through this group with direct support from York Learning. The wider partnership group will continue to meet as previously with meetings recommencing

in December this year to discuss future priorities including opportunities for future funding.

Digital infrastructure in York

12. The Digital City Team within the council's ICT Service work with all broadband infrastructure providers to maximise connectivity for residents and businesses to broadband services – working hard to push those developments particularly into areas where connectivity is less available and/or poor such as in rural areas. Whilst this work is related to ensuring all residents have access to that infrastructure, members may wish to consider whether this falls within the remit of digital inclusion and more detail can be included in any requested in future updates.

Access to Free Wi-Fi and affordable broadband services

13. For a number of years, City of York Council has been undertaking extensive public free Wi-Fi implementation within council-owned buildings including its libraries, sports centres, sheltered housing schemes, community centres and hubs and council offices. In York City Centre, there is a free Wi-Fi concession in operation for all visitors and residents to use with free Wi-Fi also available on bus services.
14. Within affordable housing developments free Wi-Fi does not offer the bandwidth for home based requirements and so the council are looking at affordable internet provider offers and possible expansion of 5g networks as possible solutions, as well as other opportunities as they arise (for example working with suppliers on offering affordable broadband within multi dwelling housing stock).

Council Plan

15. The City of York Council's Council Plan (2023-2027), includes the following 2 out of 4 core commitments which are particularly relevant for this report and the work of the digital inclusion partnership:

Affordability - Tackling the cost-of-living crisis

We will find new ways so everyone who lives here benefits from the success of the city, targeting our support at those who need it most, supporting communities to build on their own strengths and those of the people around them.

Health - Health and wellbeing

We will improve health and wellbeing and reduce health inequalities, taking a Health in All Policies approach, with good education, jobs, travel, housing, better access to health and social care services and environmental sustainability. We will achieve better outcomes by targeting areas of deprivation, aiming to level opportunity across the city.

Risks and Implications

- 16. There are no implications such as financial or legal in this report given that it is for information only.

Recommendation

- 17. Members are asked to note and comment upon the digital inclusion update and future plans for the digital inclusion partnership.

Reason: So that members are aware of future plans for the digital inclusion partnership.

Contact Details

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Director of Customer & Communities

Chief Officer Responsible for the report:

Pauline Stuchfield
Director of Customer & Communities

Report Approved



Date 30 October 2023

Specialist Implications Officer(s) None.

Wards Affected: List wards or tick box to indicate all

All

For further information please contact the author of the report

Background Papers:

None.

Annexes

Annex A – Terms of Reference for the 100% Digital York Partnership

100% Digital York Steering Group



Terms of Reference

Purpose

Maximise opportunities for all in York to use digital technology and tools access information and services in the right way for them by recognising individuals and the communities needs.

Objectives

To build a co-ordinated, connected and collaborative approach to digital inclusion across York

To increase the capacity of organisations across the city to deliver digital inclusion in a sustainable way

To increase awareness and understanding of the digital inclusion agenda across the city

Reporting

The group will report progress and developments to CYC Financial Inclusion Steering Group, contribute to Executive Member Scrutiny Report, and any other funding body as required.

Membership

Organisations, community groups, who are interested in digital inclusion as a tool to improve community outcomes.

- Current membership
- Age UK
- CYC
- Citizens Advice York
- Explore York Libraries
- IT Reuse
- JRHT
- Keeping Digital Foundation
- Live Well York

100% Digital York Steering Group



- Make it York
- York CVS
- York Disability Rights Forum
- York Human Rights City Network
- York Learning

Membership Accountability

Members are required to contribute to meetings and projects as appropriate.

Meetings

The partnership will aim to meet 6 times a year (every 3 months).

Time, meeting space etc to facilitate the partnership steering group will be given on an in-kind basis.

The meetings will:

- Initiate shared projects related to identified workstreams
- Steer these projects;
- The chair, where possible will be from the lead organisation;
- Admin support such as minute taking will be provided by the Digital Inclusion Co-ordinator;
- Papers for the meeting will be circulated 5 days before.

Comms and promotion

Members will actively promote and support the communication of positive messages about 100% Digital York.

Members will endeavour to keep the group informed about funding opportunities and developments.

Evaluation

Members will collect and feedback evaluation information as appropriate.



Children, Culture and Communities Scrutiny

7 November 2023

Report of the Corporate Director of Children Services and Education

Annual overview of activity through the Children Safeguarding Partnership

Summary

1. This report introduces the annual report of the City of York Childrens Safeguarding Partnership.

Background

2. Working Together to Safeguard Children (2018) requires each Safeguarding Children Partnership to publish an annual report to bring transparency for children, families, and all practitioners about the activity it has undertaken. The report must set out what the partnership have done including on child safeguarding practice reviews, and how effective these arrangements have been in practice.
3. The core objectives of the Safeguarding Children Partnership is to coordinate local work to safeguard and promote the welfare of children and to ensure the effectiveness of what the member organisations do individually and together.
4. The Annual report of the City of York partnership (Annex A) provides an overview of activity in 2022/23 and sets out the key priorities at a system level for 2023/24, taking account of any local learning from case reviews, thematic audit, partnership subgroup work and national thematic learning and/or priorities.
5. The partnership is supported and challenged through its independent chair and scrutineer, Mel John-Ross, who has extensive experience in the safeguarding arena as a previous system leader in children services within the Yorkshire and Humber Region.

6. The independent scrutineer provides assurance in judging the effectiveness of multi-agency arrangements to safeguard and promote the welfare of all children, including arrangements to identify and review serious child safeguarding cases.
7. In this context, Mel John-Ross who was appointed in January 2023 has provided robust challenge in the writing of the annual report and provided overall judgement and scrutiny of its content. The next iteration in our journey to strengthen our partnership arrangements will see an annual report from the partnership for 2023/24 and a separate annual report of the scrutineer.
8. The annual report is being presented to this committee by the safeguarding partnership manager, who is the author of the report on behalf of the partnership and relevant agencies.

Consultation

9. The Local Safeguarding Annual Report has been written with many contributing stakeholders across the statutory partnership and other organisations, described in Working Together 2018 as 'relevant agencies' This included a partnership day where colleagues came together at an in-person event.

Options

10. This report is an introduction to the work of the safeguarding partnership and therefore isn't seeking any decision.

Analysis

11. There are no options in this report requiring analysis.

Council Plan

12. An effective partnership approach to safeguarding is a key enabler to many of the council priorities and particularly to the health and wellbeing priority.

Implications

13. Financial

There are no Financial Implications.

14. Human Resources

There are no HR Implications.

15. Equalities

There are no equalities implications.

16. Legal

There are no legal implications.

17. Crime and Disorder

There are no Crime and Disorder implications.

18. Information Technology (IT)

There are no IT implications.

19. Property

There are no property implications.

20. Other

There are no other implications.

Risk Management

21. Ineffective safeguarding arrangements for children and young people presents one of the highest risks to public agencies. However, it is also arguably the most regulated and inspected system with many checks and balances, from individual agency inspections, joint area inspections (looking across agencies) and internal single agency and joint agency reviews.

22. In addition to this there are also well established local and national processes to learn from issues that arise including where a child dies in our local area, including where abuse and/or neglect are suspected to have been a contributing factor.

23. The attached report provides an overview of this work.

Recommendations

24. This report aims to provide opportunity for members of the committee to gain assurance and confidence 'through probing questions' that local safeguarding partnership arrangements for children are effective.

Contact Details

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Chief Officer Responsible for the
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Martin Kelly
Corporate Director Children Services
and Education
Report **Date** 25 October
Approved 2023

Specialist Implications Officer(s) None.

Wards Affected: List wards or tick box to indicate all **All**

For further information please contact the author of the report

Background Papers

None

Annexes

Annex A: City of York Safeguarding Children Partnership Annual Report

Annual Report 2022/2023

City of York Safeguarding Children Partnership



■ Contents

Foreword	3
National Context	4
Local Context, Geographical Footprint and Demographics	5
Local Demographics	6
Vision, Values and Principles	7
Our Priorities for 2023/24	8
Key Achievements	9
Subgroups	9
Voice & Involvement Subgroup	9
Case Review Subgroup	15
Safeguarding and Professional Practice Subgroup	17
Learning, Development and Performance Subgroup	19
Child Exploitation Subgroup	21
Safeguarding Education	24
Learning and Development	25
Communication and Engagement	30
CYSCP Finance 2022/23	32



■ Foreword - Three Statutory Partners

This is the City of York Safeguarding Children Partnership (CYSCP) annual report which covers the period from 1st April 2022 to 31st March 2023 and sets out the work that has been undertaken by partners and the subgroups of the CYSCP during that time.

This report also sets out our agreed priorities for 2023 and 2024, these include: Prevention: Early Support and Early Help, Child Exploitation, Children missing from Education and SEND, Working with Fathers and Male Carers and Mental Health and Wellbeing.

During the past year, we have gone from strength to strength as a Partnership. A significant welcome addition, has been the appointments to the key strategic leaders. The Local Authority have established senior posts within Children's Services, with a new permanent Director of Children Services and Director of Safeguarding. The Police have welcomed a new Assistant Chief Constable (with the lead of safeguarding) and have appointed a new Head of Safeguarding and have created an additional Detective Chief Inspector within the Safeguarding Team. Our health partners have gone from strength to strength and continuous support/continuity has been maintained through the Director of Nursing and the Designated Nurses Team. The Health arrangements have been strengthened through the newly formed Integrated Care Boards.

We were pleased to welcome Mel John-Ross as the new CYSCP Independent Scrutineer and Executive chair of the CYSCP in January 2023 who replaced Dr Maggie Atkinson. Mel brings a wealth of experience to the role, being a qualified Social Worker with over 30 years of experience and having served as an Executive Director for Children's Services at Barnsley Metropolitan Borough Council in her previous role.

The CYSCP is committed to supporting the implementation of the new practice model 'Signs of Safety', which is a strengths-based approach to support families and ensure that children within the city are safe and their welfare is promoted.

The CYSCP fosters a culture of continuous improvement and has continued to seek assurance from our safeguarding partners to ensure that children and young people are safe and that their welfare is promoted.

During 2022/23, we have continued to work together, learn from each other and have shared best practice as well as maintaining our links with other Boards and Partnerships to ensure that 'Safeguarding is Everyone's Business' (Working Together, 2018). An excellent example of where Partners, Boards and Partnerships came together virtually was during Safeguarding Week in 2023. Our greatest asset is our incredible safeguarding workforce, who are committed to serving our communities in York and have continually worked through some challenging times within the past few years due to the effects of Covid-19.

As a partnership, we recognise the progress that has been made during 2022/23 and we will continue to work together, build on our successes, make improvements and to meet our priorities during 2023/24.

■ National Context

The Children Act 2004, as amended by the Children and Social Work Act 2017, and the associated statutory guidance *Working Together to Safeguard Children (2018)* replaced Local Safeguarding Children Boards (LSCBs) with new local Multi-agency Safeguarding Partnership Arrangements (MASA). The guidance legislates that all local areas are to publish their multi-agency safeguarding children arrangements. In York, these can be found on the [CYSCP website](#).

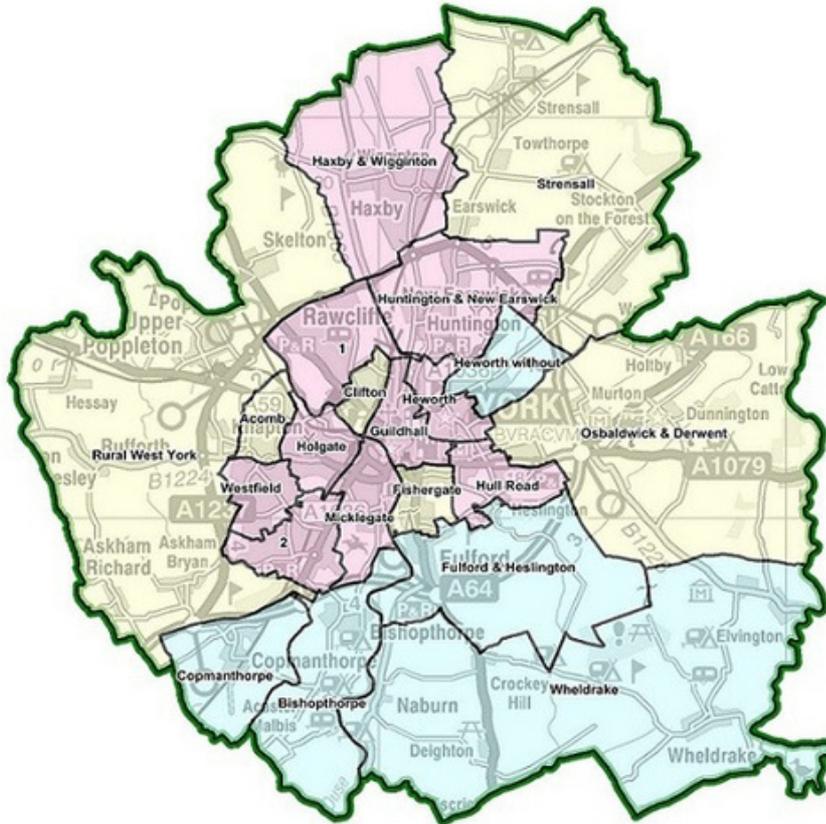
The MASA arrangements placed new duties on the three Statutory Safeguarding Partners (namely: the Local Authority, the Police and Integrated Care Boards) in local areas to make arrangements to work together, and with other relevant agencies locally:

to safeguard and promote the welfare of all children in their area for partner organisations and agencies to collaborate, share and co-own the vision for how to achieve improved outcomes for vulnerable children for organisations and agencies. to challenge appropriately and hold one another to account effectively where there is early identification and analysis of new safeguarding issues and emerging threats where learning is promoted and embedded in a way that local services for children and families can become more reflective and implement changes to practice where information is shared effectively to facilitate more accurate and timely decision making for children and families.

Working Together to Safeguard Children (2018) also requires each Safeguarding Children partnership to publish an annual report in order to bring transparency for children, families and all practitioners about the activity undertaken. The report must set out what they have done as a result of the arrangements, including child safeguarding practice reviews, and how effective these arrangements have been in practice.



Local Context Geographical Footprint and Demographics



York is a cathedral city and a unitary authority area located in North Yorkshire which is the biggest geographical county in England. Located at the confluence of the Rivers Ouse and Foss, it is known for its famous historical landmarks such as York Minster and the city walls, as well as a variety of cultural and sporting activities, which makes it a popular tourist destination.

The local authority is City of York Council and is responsible for providing all local services and facilities throughout the city. The population of the York which includes nearby villages is 211,012 residents (May 2022) which covers an area of 27, 194 hectares.



■ Local Demographics

- Children and Young People aged between 0 – 19 years make up 22% of York population (44,000)
- 9.8% BME population
- York is the second least deprived local authority within the Yorkshire and Humber region. However, one of the neighbourhoods in York is ranked in the top 10% of deprived areas nationally (2019)
- There are a total of 87,742 households (2020/21) of these 10.5% of households live in fuel poverty and 10% of children in poverty
- 280 children and young people in care
- 73.6% pupils achieving 9-4 in both English and Maths
- 25,781 pupils in maintained and academies
- 3,693 children eligible for free school meals
- 3,467 children with SEND.

Services

There are a number of services within the City of York that deliver a range of services to children, young people and their families. Some of which include:

- Two Universities and two Further Education colleges with a population of 26,980 full time students (2020/21) and a total number of 62 maintained and academy schools:
 - 46 of which have been rated as 'Outstanding' or 'Good' by Ofsted
 - 50 primary schools (including 31 academies)
 - 9 secondary (including 6 academies)
 - 2 special schools (including 1 academy)
- 21 nurseries attached to primary schools, 1 standalone nursery and 9 children's centres.
- One police force, North Yorkshire Police (NYP) (which also covers North Yorkshire).
- One Integrated Care Board: York Place Health and Care Partnership Humber and North Yorkshire Integrated Care Board commissions health care across the whole of the City of York area.
- One hospital NHS Foundation Trust, York & Scarborough Teaching Hospital NHS Foundation Trust (which also covers Malton and Scarborough in East and North Yorkshire respectively.)

- Tees and Esk Wear Valley NHS Foundation Trust who are commissioned to provide mental health care services for York.
- Leeds and York Partnership NHS Foundation Trust who provide some inpatient mental health services including a Tier 4 inpatient CAMHS facility.
- As well as NYP, some partners work across York and neighbouring North Yorkshire or wider across the region, including Probation Services CAFCASS and NHS England.
- A list of other partners services are outlined within the Family Information Service and through our relevant agencies directory.

Source: data.yorkopendata.org/dataset/york-at-a-glance (May 2022)

■ Vision, Values and Principles

The CYSCP has a vision at its core which is underpinned by its values and principles; these set out how the three statutory safeguarding partners works together with relevant agencies.

The overarching vision for the CYSCP is:

“For all the children of York to grow up in safety and to always feel safe”.

Values

- Safeguarding is everyone’s responsibility. Children are safeguarded by a whole system, agencies, stakeholders, families and communities.
- The voice and lived experience of children and families is at the centre of everything that we do.

Principles

Empowerment. We will support, respect and empower families to make their own informed decisions.

Learning. We are a partnership that reflects, learns and are committed to continuous improvement.

Prevention. We are committed to early help and early support, preventing harm from occurring.

Relational Practice. We will work in a strength-based way, in collaboration with families and with each other, to achieve the best possible outcomes for children and young people.



■ Our priorities for 2023/2024

The CYSCP Executive provides the strategic direction for the City of York Safeguarding Children Partnership (CYSCP). The Executive is chaired by our Independent Scrutineer and members of this group include the three statutory partners and other strategic leaders from relevant agencies including Public Health and Education.

During 2022/2023, the Executive have continued to drive forward the work of the CYSCP and have also led on the CYSCP Development Day which took place on the 6th March 2023. This event was well attended by a number of stakeholders from a variety of partner agencies. The day was enriched by presentations from the three key statutory safeguarding partners, workshops and attendance of young people who told us what is important to them.

The purpose of the day was to:

- Consider and contribute to the review of the Children and Young People's Plan
- Consider the priorities for the Safeguarding Children Partnership in the City of York

Following the Development Day, feedback obtained, through research and following the work of the subgroup, it has been agreed by the Executive to focus on the following five overarching priorities:

- Prevention: Early Support and Early Help
- Child Exploitation
- Children missing from Education and SEND
- Working with Fathers and Male Carers
- Mental Health and Wellbeing.

The CYSCP will develop a business plan which will provide further detail as to how these key areas will be actioned and addressed by the partnership. These will also align to the new over-arching children and young people plan when it is launched in 2023/24.



■ Key Achievements 2022/23

The CYSCP have continuously worked together throughout 2022-23 and have progressed a number of key pieces of work through the Executive and Subgroups. These are explored further within the report. Each subgroup has focused on specific workstream and have developed workplans which monitor the work of the subgroups. The report focuses on key areas including:

- Voice of Children and Young People
- Learning from Cases
- Child Exploitation
- Safeguarding Practice
- Quality Assurance and Training.

■ Sub groups

■ Voice & Involvement Subgroup

The purpose of the Voice and Involvement Sub-Group group is to ensure that the CYSCP seek assurance from our partners that Children and Young People are at the forefront of every conversation. This should include groups that may be at risk of not having a voice, in particular those that are pre-verbal or non-verbal or that would be identified as being at risk. The Voice and Involvement Sub-Group also ensure that young people have a voice and are involved in decision-making, planning, design and delivery of services.

This subgroup is responsible for implementing and monitoring the Voice Strategy which sets out the vision for children's voice and involvement across the city.

Vision: Every conversation starts with the child. We commit that all partners across the city support children and young people to understand their rights, to have a voice and to realise their rights.

When we refer to children's rights we mean so in relation to the United Nations Convention on Rights of the Child (UNCRC). This relates to all principles set out by the UNCRC, with a focus on the four 'general principles' of:

- Non-discrimination (article 2)
- Best interest of the child (article 3)
- Right to life survival and development (article 6)
- Right to be heard (article 12).

What has the subgroup has achieved for 2022/23?

- Developed a dedicated new voice webpage on the CYSCP website including further resources and fact sheets for professionals to support their work with children and young people.
- A task and finish group continued to support the development of York's approach to children's rights including the development of a co-production toolkit. This group aim is also to support the implementation of the new voice strategy.
- A pre-verbal task and finish group developed new PRESENT Practice Guidance and a PRESENT Tool to support practitioners to capture the voice and lived experience of pre-verbal children. This guidance and tool had been developed by the CYSCP in response to multi-agency audits and reports identifying an absence of the voice of the pre-verbal child.
- A new SEND Outcomes Framework was developed by City of York Council and the Humber and North Yorkshire Health and Care Partnership who worked with parents, carers and young people with SEND to produce a set of outcomes that we all want to achieve for our children and young people. Updates were received at the Voice and Involvement Subgroup and the CYSCP support the implementation of this across the city.
- A Joint Partnership (co-production) Model and Audit Framework for Special Educational Needs and/or Disabilities Services in York was developed. This guidance is for all services who work with children, young people aged 0-25 and their families across the City of York, and should be used across the system when working with individual children, young people and their families in the development of their education, health and care plans and also when improving, developing or re-commissioning services.
- Supported the development of family hubs and the model of co-production: City of York Council had been successful in applying to the Family Hub transformation fund and given one-off government funding of almost £1 million to transform how services work together. As part of this work a co-production lead would engage with children and young people to seek engagement from young people.
- The York Youth Council shared the outcome of their 'Make your Mark Survey results' which highlighted that the top three issues highlighted by young people in York which included:
 - Environment
 - Health and Wellbeing
 - Jobs, Money, Homes and Opportunities
 - The top 3 issues for young people nationally were:
 - » Health and Wellbeing with 93,023 votes
 - » Jobs, Money, Homes and Opportunities with 81,068 votes
 - » Education and Learning with 77,470 votes.

- Young People participated at the CYSCP Development Day in March 2023 which provided opportunity for young people to tell senior managers across the partnership what is important to them.

- Updates from partners received during 2022/23 around voice activity, have included:

- » The Sexual Health Nurse, gave an update to members on the Young Persons Sexual Health survey which was carried out across North Yorkshire and York services. Questions focused on access to the service, attendance, what was good about service bookings and their experience of the service.

- » Show Me That I Matter (SMTIM) and I Still Matter (ISM) Annual Reports were shared with the CYSCP.

- » Speak Up, the York Children's Rights and Advocacy Service produced information on Advocacy and the Child Protection Process for parents aged under 18, and a Child Protection Conference Information for children and young people leaflet, which are to be shared with children and young people before they attend a child protection conference by the IRO service.

- » Updates received regarding Together with Young People which is a collective of organisations in York who are interested in working with young people and focusing specifically on hearing their voice. The collective was brought together by the Two Ridings Community Foundation, three strands of work have been developed by this group including: Youth-led action, Networking Events and Podcast, films and Social Media.

- » Actively linking young people with the ICS wide children and young people's co-production programme 'Nothing About Us Without Us'. The aim of the programme is to establish a Humber and North Yorkshire wide network of children and young people's engagement and co-production leads to maximise capacity and reduce duplication which builds on and compliments existing place-based activity. It also is recruiting a team of young volunteers with lived experience from across the ICS geography, who will act as advisory groups to relevant mental health and trauma informed steering groups.



Impact

The evaluation of the previous Voice and Involvement Strategy gave the partnership confidence that children and young people felt listened to and that their voice made a difference. This feedback reflected the views of children already taking part in a number of participation groups in the city.

When looking at the wider population of young people, a Public Health survey of over 4,000 children and young people, demonstrated that 21% of children and young people thought that giving their views made a difference. This shows there is more to do to consistently hear and respond to the voice of children and young people across the city.

The Voice and Involvement Subgroup has continued to evidence how the voice of the child has impacted the work of partners across the city. Examples of evaluation toolkits have been shared including the [Young Minds Participation Toolkit](#).

The Voice and Involvement Subgroup members have also provided evidence to the partnership around actions that have been implemented having listened to the views of young people. Some Examples are included in the table below:

	You Said	We Did
Care Experienced Young People	Care experienced young people shared with the Corporate Parenting Board their views on support with housing. Young people shared their experiences and made a number of suggestions for how things could be improved.	Through the Corporate Parenting Board, the Housing Team worked with Corporate Parenting Advisors to develop a Housing Protocol for care experienced young people. This made some changes to respond to what young people said and draw together support into a single protocol. In addition, Corporate Parenting Advisors provided training to staff within the Housing Team to help them understand more about their role as a Corporate Parent.

	You Said	We Did
Care Experienced Young People	Care experienced young people shared with the Corporate Parenting Board how the current cost of living crisis is impacting on them and some of the challenges they are facing. Young people made a number of suggestions for different support that could help.	In the short term the Corporate Parenting Board are adapting information for young people about the range of different schemes and support that are available. The Corporate Parenting Board have created a cost of living fund for care experienced young people. This will be launched in March 2023 and will provide care experienced young people with some additional support on key necessities. Any future support from the council's reflects our responsibilities as a corporate parent.
Sexual Health Young People Survey	YorSexual Health carried out a survey of young people using York and North Yorkshire sexual health services. The young people who completed the survey told services that they were unaware of where to look for information about sexual health services.	All feedback from the survey was incorporated into a website redesign and website links shared with a young person's groups for design feedback. A review of services and opening times was undertaken and a young person's walk-in clinic was reinstated in Monkgate, York, every Tuesday evening. A social media campaign was developed to advertise the walk-in clinics on Twitter (@YorSexualHealth) and Instagram (@yshyorkn.yorks). Posters were sent to every high school and GP service in York advertising the services provided as well as the young person's walk-in clinic.

	You Said	We Did
Access 4 All Young Persons Group	<p>Access4All told us that their experience of hospital waiting rooms left them feeling nervous, bored and sometimes scared. They said that without TV's or games, the waiting rooms can be boring. Additionally when you have an appointment and you are waiting after the planned time, this can cause anxiety. Also seeing people with often graphic injuries in A&E can make them feel scared.</p>	<p>The matron in charge of children's services at York Hospital is coming to talk to the group, to feedback and work in partnership with the young people to decide how we make these things better for young people.</p>
Access 4 All Young Persons Group	<p>Access4All also told us that getting public transport can be overwhelming for young people with additional needs. Getting the correct money out can be confusing, bus drivers not allowing time for this to take place can be frustrating and not knowing where to get off can be scary and the unknown is frightening. The young people have created a poster to bus drivers with their top tips to support young people with additional needs on buses.</p>	<p>Access4All met with Maxine Squire, the Assistant Director Education, City of York Council. They shared their feedback and the poster - Maxine felt that she could support by sharing the posters with bus companies in York via a City of York Council Connection. In addition, Maxine felt that creating a poster for taxi drivers too would be really helpful. She will support the group in sharing this with big taxi companies in York.</p>



Priorities for the Voice and Involvement Subgroup for 2023/24

Priority One: To continue to develop how the CYSCP measures the impact of voice and participation work with Children and Young People across the city.

Priority Two: To continue to support the development of York's approach to children's rights including the launch of a co-production toolkit.

Priority Three: To seek assurance from the Raise York Family Hubs Network regarding the development and implementation of family hubs and the model of co-production and to seek assurance about how children and young people have engaged as part of this work.

Priority Four: To launch the newly developed pre-verbal PRESENT Practice Guidance and PRESENT Toolkit.

Priority Five: Young People told us that one of their priority areas is Mental Health and Wellbeing, the Voice and Involvement Subgroup will seek assurance from partners agencies as to how they involve young people as a route to improving accessing support and impact.

■ Case Review Subgroup

The purpose of the Case Review Subgroup is to carry out the functions of the City of York Safeguarding Children Partnership (CYSCP) as described in Chapter 4 of Working Together to Safeguarding Children 2018 for improving child protection and safeguarding practice.

The Case Review Subgroup reviews serious child safeguarding cases, at both local and national level to identify improvements to be made to safeguard and promote the welfare of children. The Case Review Subgroup is how the CYSCP makes arrangements for commissioning and publishing local Child Safeguarding Practice Reviews.

Partners are also responsible for identifying and submitting cases to the Case Review Subgroup for consideration where the case may not meet the definition of a serious child safeguarding case but nevertheless raise issues of importance to the City of York that might, for example, include where there has been good practice, poor practice or where there have been 'near miss' events (Working Together, 2018).

During the period of 2022-23:

- Number of notifications made to the National Panel: 1
- Number of Rapid Reviews undertaken by the CYSCP: 1
- Number of Local Child Safeguarding Practice Reviews: 0¹
- Number of Local multi-agency case reviews: 2

The themes from the multi-agency reviews undertaken included:

¹ Due to the Rapid Review being comprehensive and learning identified the National Panel agreed with the decision not to initiate a Local Child Safeguarding Practice Review.

- Repeat Referrals to Children's Social Care
- Professional escalation
- Professional challenge
- Early Help
- Domestic Abuse
- Alcohol Misuse
- Engagement of Father/Partner
- Housing
- School attendance
- Mental Health and Wellbeing
- Multi-agency response to Neglect

Learning/Actions from reviews undertaken

For each Rapid Review, Local Safeguarding Child Practice Review or multi-agency review detailed action plans outlining learning have been created and actions are progressed. (To note that these actions plans are available but not normally published).

All of the action plans are monitored quarterly by the Case Review Subgroup and regular reports on progress are provided to the Executive by the Chair of the Subgroup.

During 2022-23 the Case Review Subgroup signed off 4 actions plans and 3 action plans are continuing to be monitored whilst recommendations are addressed. These actions plans are regarding two Local Safeguarding Child Practice Reviews undertaken in 2021 and 2022 and one Multi-Agency Learning Lessons Review which was undertaken in 2022.

The themes from these reviews included:

- Sudden unexpected death in infancy
- Neglect
- Injuries to non-mobile babies

What has the subgroup has achieved for 2022/23?

In addition to the review of cases the Case Review Subgroup has also:

- Reviewed the recommendations outlined within National Panel's Review into the murders of Arthur Labinjo-Hughes and Star Hobson. Additional published papers regarding Injuries to non-mobile babies and Domestic Abuse and the implications for local practice discussed.
- Reviewed further reports published by the National Panel including: Annual review of local child safeguarding practice reviews and the National Panel's Annual Report 2021.
- Developed new Case Review Practice Guidance.
- Created and disseminated 7 point Briefings to practitioners: James, Rebecca and Walker Thompson Family.²

² All of the names of children, young people and their families are anonymised if any documents are published

- Following a review of a previous case about Poppy; an action identified following this review was in regarding flagging of young people at risk of exploitation within health systems. A pilot process was implemented across the City of York Health economy to ensure health services were aware of young people of exploitation and this could inform their assessments.

Impact

Whilst considering all Case Reviews, the voice of the child and lived experience is integral to all recommendations and actions. The chair ensures that the group members are reminded of the details of each case and the lived experience of the children related to it. The presentation of child case studies that have been given to the group throughout the year have been helpful in ensuring the group focus on the voice of the child, and the impact of abuse and neglect on the child's lived experience.

The Case Review ensure that following a review of cases, actions are progressed and monitored by the subgroup. Where possible learning from all cases is disseminated by the CYSCP to ensure that front-line professionals are aware of any local practice updates, Members of this subgroup also support with the dissemination of learning via their agencies. In addition, where it has been identified that further work is required for example, development of practice guidance, then this is taken forward by the relevant subgroup and updates are provided to ensure work is completed.

Key Priorities for the Case Review Subgroup 2023-24

Priority One: Following national and local learning, the CYSCP has identified 'Engagement with Fathers' as a priority area and how we as a partnership engage with fathers and male carers.

Priority Two: To continue review, develop and disseminate learning resources following publication of National, Regional and Local Learning.

■ Safeguarding and Professional Practice Subgroup

The purpose of the Safeguarding and Professional Practice sub-group is to lead on the development of Safeguarding portfolio areas on behalf of the CYSCP. This group contributes to the development of strategic and operational child safeguarding practice in line with the local, regional and national priorities. The Safeguarding and Professional Practice sub- group reviews national, regional and local research to ensure that any learning identified is embedded within CYSCP multi-agency documents such as strategies, assessment tools, policies, practice guidance, procedures and forms. The Safeguarding and Professional Practice sub-group also receive updates from partners and other Boards/Partnerships/commissioned services in respect of wider partnership safeguarding work i.e. Domestic Abuse, Prevent, Self-Harm, Suicide, Early Help.

What has the subgroup achieved for 2022/23?

- The Safeguarding and Professional Practice sub-group has received a number of updates from partners including:
 - » Violence against Women and Girls Strategy and Commissioned Services Progress Report (Office of Police Fire and Crime Commissioner.)
 - » An IDAS project regarding 'Whole family research around Domestic Abuse' and support for children and young people impacted by domestic abuse following the updated to Domestic Abuse Act (2021) where children are recognised as victims of Domestic Abuse.
 - » The implementation of Family Hubs.
 - » Single agency Inspections including the SEND Inspection, Local Authority Children's Services Inspection and the NYP Safeguarding Inspection.
 - » Assurance update regarding Safeguarding Disabled Children
 - » An audit report from the Healthy Child Service which provided good outcomes following a pilot of the HEAT Lite Tool in the City of York. As a result of this pilot and the audit presented the CYCP Adopted the Home Environment Assessment Tool (HEAT Lite Tool) as a multi-agency document.
- Developed a multi-agency task and finish subgroup regarding the development of the revised Self-Harm Guidance. This action was identified following a review of case by the Case Review Subgroup.
- Received assurance from the City of York Domestic Abuse Partnership regarding implications of the Domestic Abuse Act (2021) and progress made against those actions.
- Discussed and developed a multi-agency task and finish group in regard to Joint Targeted Area Inspection Preparation (JTAI).

In addition, the Safeguarding Professional Practice Subgroup also has reviewed and ratified a number of documents including:

- Early Help Practice Guidance
- Child Protection Medical Leaflet
- Non-Recent Organised and Complex Abuse Procedure
- Safeguarding Unborn Babies – Pre-Birth Guidance
- York and North Yorkshire FGM Practice Guidance
- PAMIC Tool
- HEAT Lite Tool
- Parental Conflict – One Minute Guide
- Multi Agency Protocol for Children and Young People Admitted to an Acute Hospital Trust with Self Harm and/ or Suicidal Ideation where there is need for a multi-agency discharge plan
- Escalation pathway and strategic planning meeting

- Children who go Missing from Home and Care: joint protocol.

Impact

Examples of impact have been shared with the Safeguarding Professional Subgroup such as the HEAT Lite Tool or the research regarding Domestic Abuse 'Whole Family Approach'. However, due to other pieces of work being longer term such as the 'Violence against Women and Girls' Strategy and 'Family Hubs' the impact is not yet known. Where local procedures and practice guidance have been implemented and embedded the Safeguarding and Professional Practice subgroup need to undertake further work around obtaining feedback from practitioners as to understand if the document is working in practice and is effective in supporting professionals in their practice.

The Safeguarding and Professional Practice subgroup continue to consider the Voice and Lived Experience within all aspects of their work and are committed to ensuring that where possible to co-produce pieces of work with young people. In addition, the Safeguarding and Professional Practice subgroup ensure that the Voice Pledge is used by members at every meeting.

Priorities for the Safeguarding Professional Practice Subgroup 2023/24

Priority One: To create a multi-agency task and finish subgroup which develops ways in which school attendance across York is seen as 'Everybody's Business' and that improvements to school attendance across the city of York is improved. This action has been identified as a priority by the CYSCP Executive.

Priority Two: To continue with the multi-agency JTAI Task and Finish Group to ensure that the CYSCP is prepared for an impending Inspection.

Priority Three: To review the Multi-Agency Threshold Guidance and associated forms.

Priority Four: To develop a multi-agency task and finish group regarding engagement with the travelling community. This action has been identified through the Case Review Subgroup following a local multi-agency case review.

Priority Five: To continue to seek assurance from the Early Help Steering Group and to receive updates from this group to ensure that the Strategy is embedded throughout the partnership and actions within the strategy have been addressed.

■ Learning, Development and Performance Subgroup

The purpose of the CYSCP Learning, Development and Performance Sub-Group is to continually monitor the effectiveness of the CYSCP and drive forward performance through reviewing data, commissioning audits and ensuring that multi-agency commissioned training is robust.

What the subgroup has achieved for 2022/23?

- During 2022/23 undertook four multi-agency partnership audits regarding: ICPC and Core Groups, MASH, Strategy Meetings and Babies and Infants.

- For each multi-agency audit, detailed action plans outlining learning have been created and actions are progressed. (These actions plans are available but not normally published). 7-point Briefings of learning following the multi-agency audits are created and disseminated.
- All of the audit action plans are monitored quarterly by the Learning, Development and Performance Subgroup and regular reports on progress are provide to the Executive by the Chair of the Subgroup.
- During 2022/23 a single agency audit update was received from Sexual Health.
- The CYSCP have continued to develop a multi-agency data set. The first theme being Exploitation, Missing and Harmful Sexual Behaviour. Further work is currently being undertaken to produce a Multi-Agency Safeguarding Hub (MASH) and Early Help multi-agency data report.
- The CYSCP has continued to deliver a core multi-agency training programme of Working Together A & B and developed a multi-agency HSB training and new e-learning platform.
- Reviewed the recommendations outlined within National Panel's Review into the murders of Arthur Labinjo-Hughes and Star Hobson. Additional published papers regarding Injuries to non-mobile babies and Domestic Abuse and the implications for local practice discussed.

Impact

The voice of the child and lived experience is integral to all multi-agency audits. The multi-agency Audit Request Template includes a question as to how the child's voice/lived experience is to be captured within audits. This template is then used to develop the Terms of Reference for every multi-agency audit going forward. At the audit the voice and lived experience is captured through case discussion and the follow up audit report. The Learning, Development and Performance Subgroup ensure that following muti-agency audits, actions are progressed and monitored by the subgroup. Where possible learning from all cases is disseminated by the CYSCP to ensure that front-line professionals are aware of any local practice updates. Members of this subgroup also support with the dissemination of learning via their agencies. In addition, where it has been identified that further work is required for example, development of practice guidance, this is taken forward by the relevant subgroup and updates are provided to ensure work is completed.

It is recognised that the CYSCP need to develop a wider multi-agency partnership data set so that partners understand the safeguarding picture across York and use this data to inform areas of work such as multi-agency audits.

Although, the CYSCP evaluate multi-agency partnership training and further information is provided in the section below. Further evaluations are required 6 months following training to understand the impact of this and how this has made a difference when working with children and young people.

Priorities for the Learning Development and Performance Subgroup 2023/24

Priority One: To develop further the multi-agency training evaluation process to understand the impact of how multi-agency training has made a difference when working with children and young people.

Priority Two: To develop a multi-agency data set and for this to be presented to the CYSCP Executive on a quarterly basis.

Priority Three: To continue to learn from research such as national reviews and continue to develop multi-agency resources such as seven-point briefings following multi-agency audits. To consider the re-implementation of Managers Masterclasses to share learning of the CYSCP with wider professionals.

■ Child Exploitation Subgroup

The function of the Child Exploitation Sub-Group is to provide strategic oversight, scrutiny and challenge in response to how partners will work together to safeguard and promote those young people who are at risk of harm, exploitation and abuse.

The main way this is achieved is through the oversight of the monthly operational MACEM meetings, including updates to this meeting including information pertaining to Data, Trusted Relationships Project and Good Practice examples.

Also development of the data set ensuring that this group has oversight of performance management data to ensure efficiency and effectiveness of operational activity.

Through the work of partners at the Child Exploitation Subgroup we continue to capture the voice and lived experience of children and young people and as part of the development work of the subgroup.

What the subgroup has achieved for 2022/23?

The Child Exploitation subgroup has:

- Continued to have oversight of the Adolescent Strategy action plan and assurance reports against the Adolescent Strategy Action Plan have been provided by the Youth Justice service, Prevent, the Healthy Child Service and Preparing for Adulthood.
- Received updates against the progress of NRM Pilot which has enabled partners to be able to make decisions in a more effective manner for children to safeguard when there is a concern of Modern slavery, exploitation and child trafficking.
- Carried out a survey in regard to Harmful Sexual Behaviour following the launch of the new Harmful Sexual Behaviour Protocol.
- Received an evaluation of the Harmful Sexual Behaviour Training by the Youth Justice Service.
- Regularly received updates from Partners in regards to Exploitation including:

» Update on recommissioning of Support Service of Victims of Exploitation

» YJS Inspection:

- Received performance reports from the operational MACEM and RAM meeting including data, themes, patterns and trends.
- Reviewed a number of nationally published documents and recommendations in regard to Child Exploitation including:

» 'Hidden in Plain Sight: A national plan of action to support vulnerable teenagers to

succeed and to protect them from adversity, exploitation and harm'

» The Report of the Independent Inquiry into Child Sexual Abuse

» NSPCC IICSA Report:

- Developed a good practice case study into a 7 point briefing.
- Supported the local NotMyChild Campaign developed by the Office of Police Fire and Crime Commissioner in response to a death of a young person. The aim of the campaign was to encourage parents, guardians and care givers in York and North Yorkshire, to have early and positive conversations with their children about drugs and other substances to help prevent them from coming to harm.
- Developed a multi-agency Online Safety task and finish group, as this was identified as an emerging trend through the MACEM and post Covid-19 recovery.
- Continued to develop the CYSCP Multi-Agency Missing, Vulnerable to Exploitation and Harmful Sexual Behaviour (HSB) Data Set.
- Received a presentation regarding Operation Endeavour (whereby information regarding a child going missing and a notification is shared with the school) and consideration given as to how the CYSCP could implement this.
- Introduced a pilot with health partners, flagging children at risk of exploitation on health records.

Additionally, there has been a Police HMICFRS inspection of Child protection in November 2021 and a CSC Ofsted inspection of children's service in March 2022 which have both provided recommendations to improve practice in relation to child exploitation and children who go missing from home.

Impact

Following, the ongoing implementation of the NRM pilot in York, the feedback from the Home Office continues to be positive. The pilot has shortened decision time to an average of 45 days (previously it was taking the Home Office up to two years to decide). The pilot continues to make a difference for children by making children the centre of decision- making. In addition, the Home Office has agreed to extend the pilot and currently Ipsos MORI have been commissioned to undertake an evaluation of the pilot, which once received, the CYSCP will review and implement recommendations.

Following the Harmful Sexual Behaviour Survey an evaluation report was shared with the Child Exploitation Subgroup. This survey demonstrated that professionals working within the City of York had a greater understanding of Harmful Sexual Behaviour within the partnership, including the protocol and pathways for referral. A further survey and audit is scheduled for 2023/24 which will provide further evidence of impact of the implementation of the Harmful Sexual Behaviour Protocol.

The Youth Justice Service have continued to support the delivery of Harmful Sexual Behaviour training on behalf of the CYSCP. Overwhelmingly, training has been received well. Delegates who attended were asked eight evaluation questions in total. When asked how the course has made a difference to their practice? Delegates were able to demonstrate a better understanding of Harmful Sexual Behaviour, local protocol and where to seek further support. The further 2023/24 will also consider the impact of Harmful Sexual Behaviour training across the partnership.

The CYSCP Multi-Agency Missing, Vulnerable to Exploitation and Harmful Sexual Behaviour (HSB) Data Set has continued to be developed. As this report is now a year old, the subgroup has been able to start to look at patterns and trends, and understand what the exploitation, missing from home, harmful sexual behaviour picture is in York. For example, the partnership are aware that males are more likely to be at risk of Child Criminal Exploitation and girls are more likely to be at risk of Child Sexual Exploitation in York. As a subgroup, the report has continued to be developed and data items regularly reviewed. Further work is currently being undertaken in regard to analysis and to ensure that the context in regards to the data is gained so that as a partnership we fully understand the true picture across the City of York.

The MACEM and RAM meeting structures are well established for York and there is good multi-agency attendance at these meetings. Case examples shared with the Child Exploitation members have demonstrated very effective and quick identification of exploitation risk and multi-agency working to reduce risk and safeguard children.

The Trusted Relationship Home Office project funding ended, and it was agreed that City of York council will continue to fund the staffing to continue with this project which has become established practice. The project has evidenced achieved outcomes for children and has provided a long-standing trusted adult for some of our most vulnerable children at risk of exploitation.

Priorities for the Child Exploitation Subgroup for 2023/24

Priority One: To measure the impact of partner agencies understanding of Harmful Sexual Behaviour (HSB) across the City of York following the implementation of the new procedure and roll out of multi-agency training.

Priority Two: To continue to develop and enhance the Multi-Agency Missing, Vulnerable to Exploitation and Harmful Sexual Behaviour Data Set to include analysis.

Priority Three: To review and update the current CYSCP Adolescent Strategy to create a new Contextual Safeguarding Strategy. In line with the review of the strategy, all multi-agency documentation will be reviewed alongside this to ensure that these are fit for purpose.

Priority Four: To receive updates against the National Referral Mechanism 'Home Office' Pilot from the NRM Panel meeting and to seek assurance that the implementation of this pilot is effective.

Priority Five: To implement 'Operation Endeavour' across the City of York.

Priority Six: To develop a campaign regarding Online Safety, following this area being identified by the subgroup as an area of importance.

Priority Seven: Continue to review any national, regional or local learning and develop learning resources such as briefings, one-minute guides and reports which can be disseminated to front line professionals, partners and stakeholders in respect of Child Exploitation.

■ Safeguarding in Education

The CYSCP has adopted a procedure which outlines the School Audit (Section 157 and 175, Education Act 2002) and assurance arrangements to the CYSCP Executive around safeguarding practice within the city's schools. The procedure sets out the audit and assurance arrangements functions in respect of schools within the City of York.

The City of York Education Service has a Schools Safeguarding Advisor who provides safeguarding advice and supports all schools and colleges in the city. As part of their role, the School Safeguarding Advisor provides annual assurance updates to the CYSCP Executive regarding safeguarding in schools, which summarises safeguarding activity undertaken in schools and identifies themes and specific safeguarding concerns raised through audit and by colleagues in schools.

During 2022/2023 the Schools Safeguarding Advisor has provided training to designated safeguarding leads, school governors and Early Years and has carried out bespoke training sessions in schools. In addition, the School Safeguarding Advisor has continued to work directly with schools in the city to support strong safeguarding arrangements, by undertaking safeguarding reviews and providing an important link to the assurance function of the CYSCP. The School Safeguarding Advisor and colleagues from schools have continued to work in partnership with, and have actively contributed to, a number of multi-agency activities undertaken by the CYSCP over the period. These include:

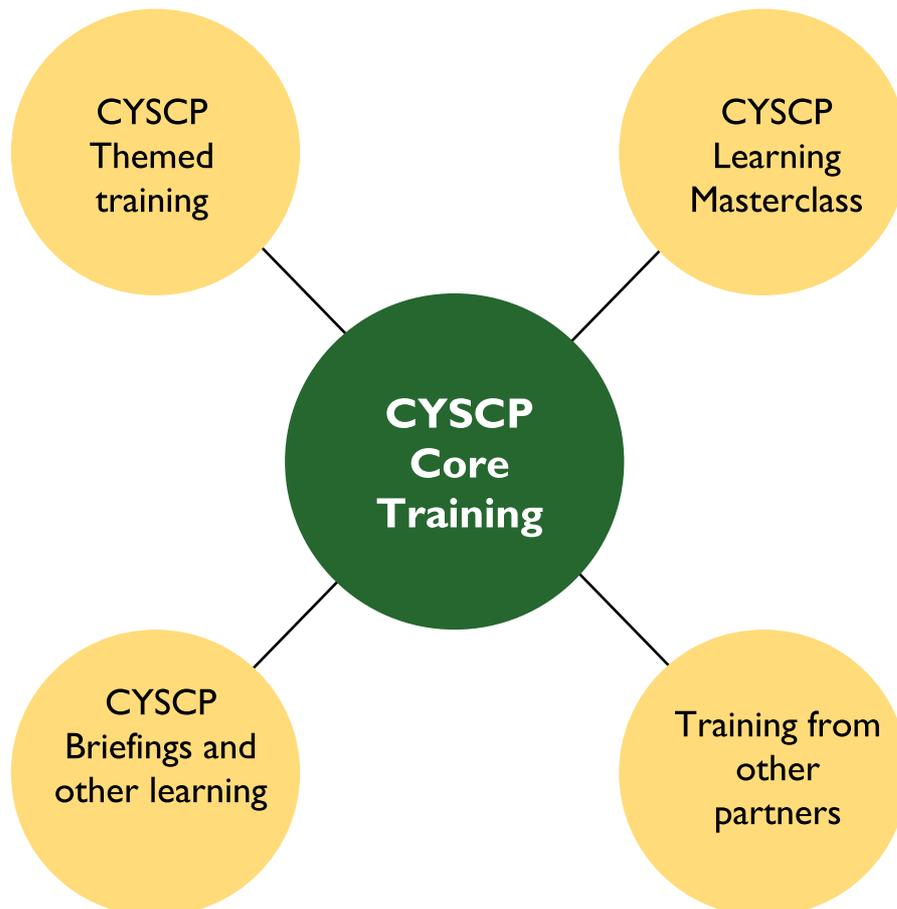
- Ongoing continuous development of the Multi-Agency Safeguarding Hub (MASH) and contribution to multi-agency audits
- Work supporting prevention of Child Exploitation by attending the MACEM meetings and regular risk assessment meetings with partners

- Ongoing support of partner led Early Help processes
- Multi-agency learning reviews and audits
- Ongoing development of the CYSCP learning strategy and training
- Ongoing involvement at the CYSCP Subgroups as an Education representative
- Additionally, the Assistant Director, Education and Skills, City of York Council is a member of the CYSCP Executive and representatives from different schools and colleges contribute to the partnership via subgroups and task and finish groups.

■ Learning and Development

CYSCP Training Brochure

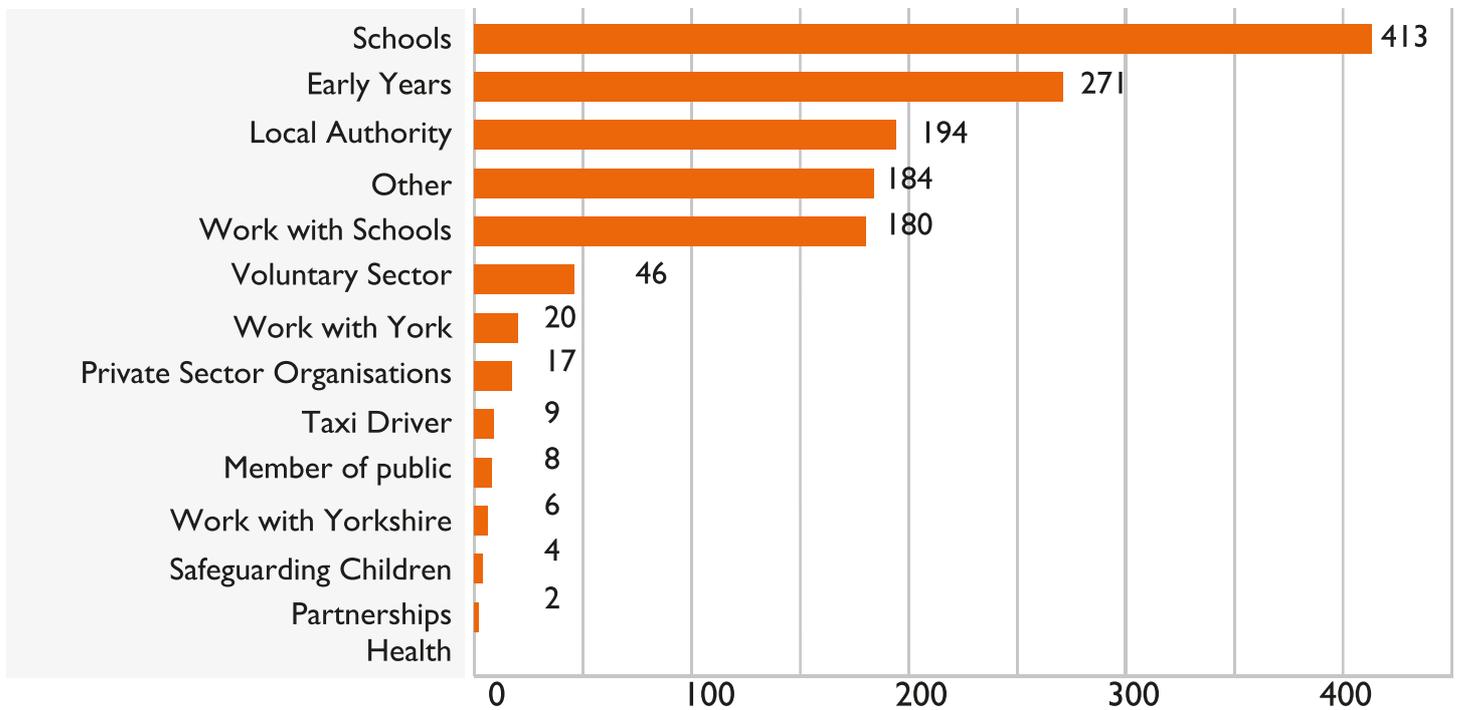
During 2022/23, the CYSCP developed a training brochure which provides an overview of the multi-agency training offer for all professionals and volunteers working with children within the City of York area. The CYSCP Training, Learning and Development Strategy sets out how CYSCP delivers and evaluates training and learning and can be found on the CYSCP Multi-Agency Training webpage. The CYSCP also disseminate learning from case reviews and audits and this information can be found on the CYSCP Learning and Development webpage. Our offer centres on our 'Core' Safeguarding training, but also covers other elements:



Online Training

The CYSCP e-learning platform was launched in May 2022. Initially it only hosted the CYSCP Safeguarding Children Awareness E-learning course, but subsequently the CYSCP Private Fostering narrated power point presentation has been added, and the CYSCP PRESENT Tool narrated power point will also be included in the near future. Between May 2022 and 31st March 2023, 1709 users registered on the e-learning platform and 1354 learners completed the ‘CYSCP Safeguarding Children Awareness E-learning course’. The table below provides a breakdown of agencies who accessed the training:

Sectors of learners completing the safeguarding children awareness e-learning



To note that the majority of those registered on the platform as ‘Other’ are supply teachers.



Virtual Training

During 2022/23, the CYSCP multi agency face to face training continued to be delivered via Zoom. The following information below only includes CYSCP multi-agency training and does not include training delivered by partners.

CYSCP Multi-Agency courses delivered in 2021/22	Sessions	Total attendees
Safeguarding Children: Working Together A 2022/23	8	160
Safeguarding Children: Shared Responsibilities and Procedures - Working Together B 2022/23	8	159
Developing an Understanding of Harmful Sexual Behaviour	10	63
The Child Death Review: Advanced Training for Professionals	3	28
Total	29	410

Safeguarding A and B Evaluation

(Evaluation data is only available for the Working Together A and B courses)

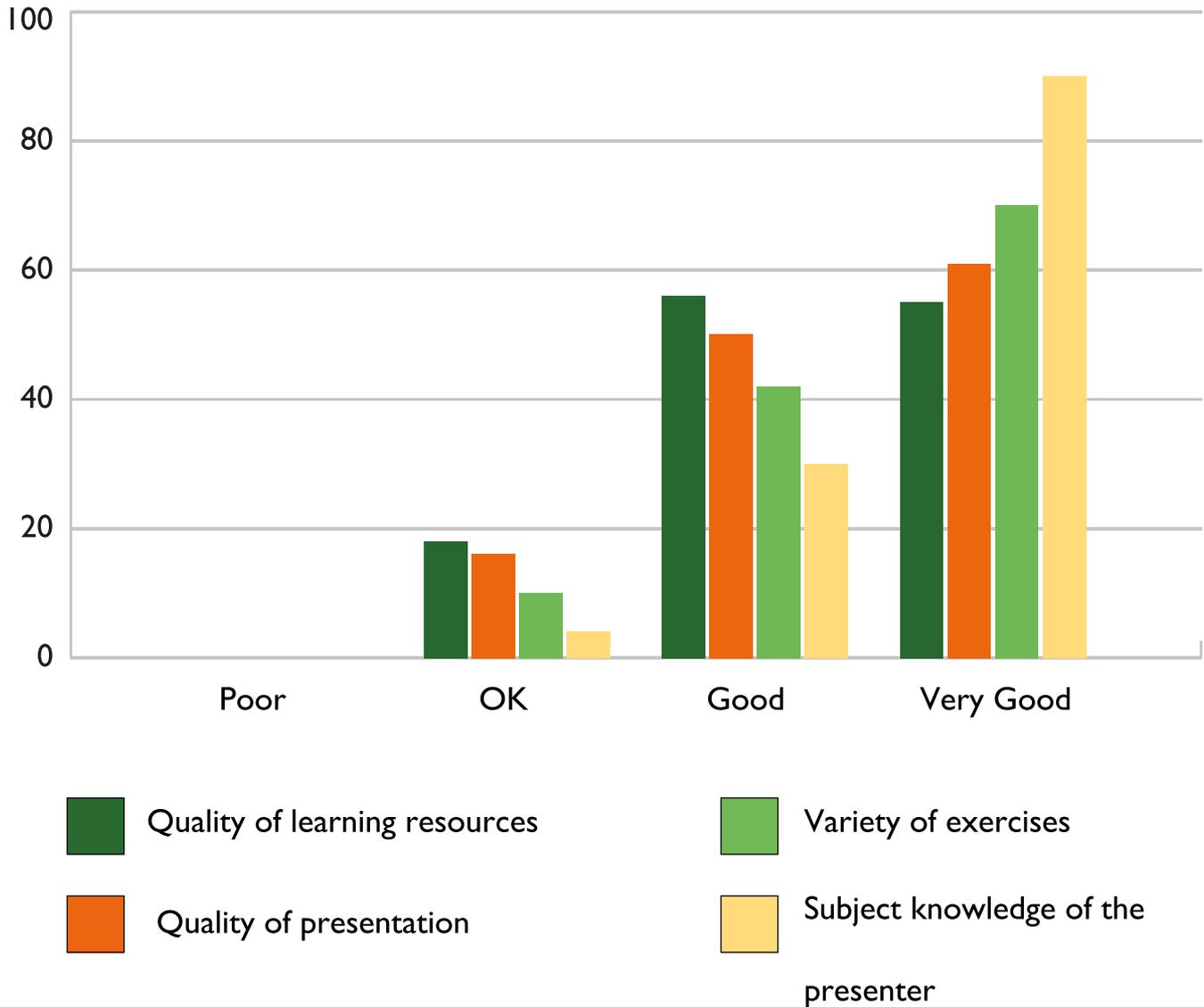
During 2022/23, Schools, Early Years Sectors and the local authority attendees on the Safeguarding Children: Working Together A and Safeguarding Children were asked to complete a course survey directly after taking the course.



Safeguarding Children: Working Together A

Out of 160 delegates who attended the training 126 attendees completed the evaluation survey. Delegates were asked how they rated four elements of the course including quality, from poor to very good. The majority of delegates rated these aspects as good or very good.

Elements of the course



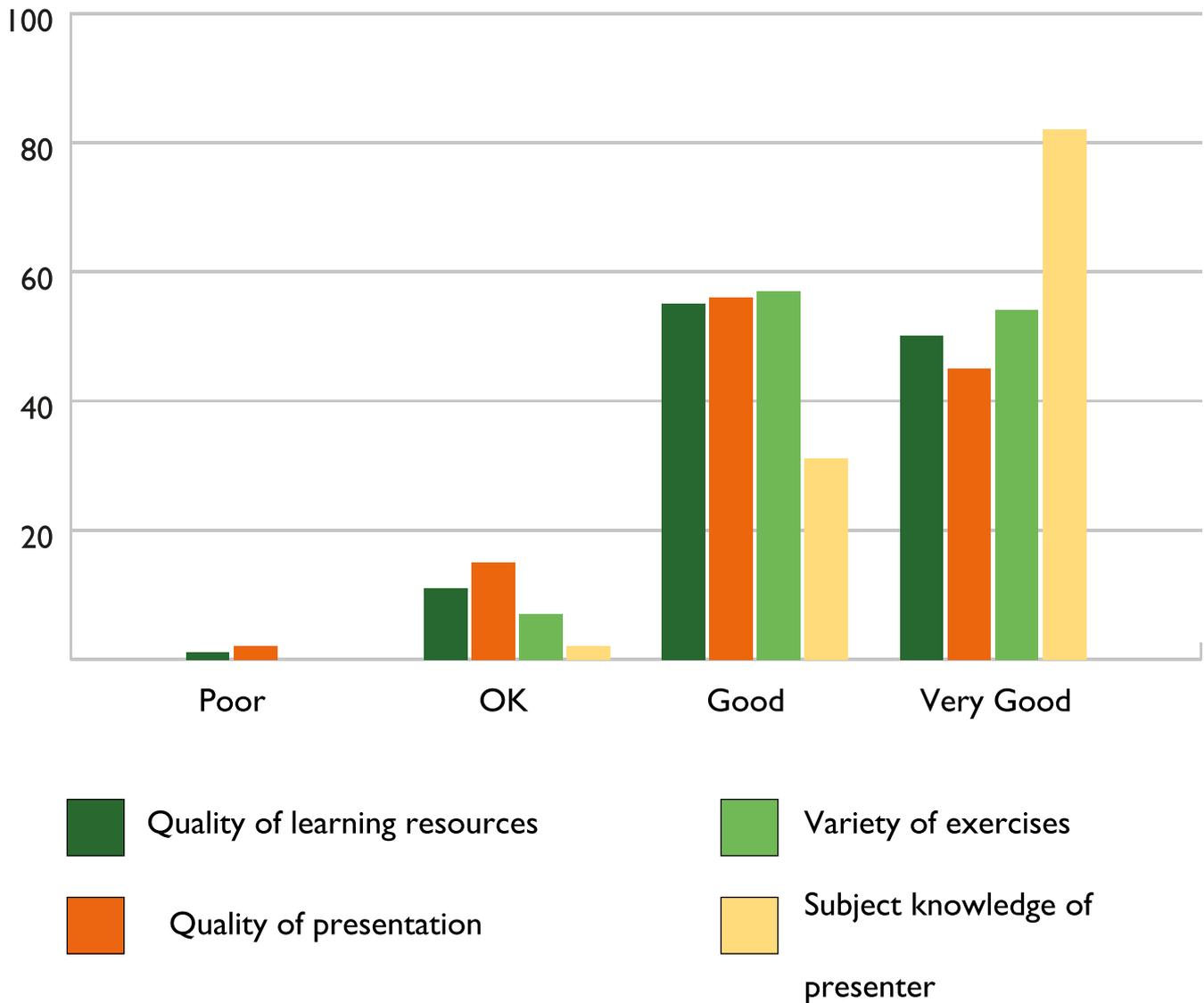
An important part of training is its impact on professional practices and whether these will improve the outcomes for children and young people. 76% of learners felt that it was likely or very likely that they would change the way in which they do things as a result of this training.



Safeguarding Children: Shared Responsibilities and Procedures - Working Together B 2021/22

Out of 159 delegates who attended the training, 117 attendees completed the evaluation survey. Delegates were asked how they rated four elements of the course including quality, from poor to very good. The majority of delegates rated these aspects as good or very good.

Elements of the course



Evaluation data showed that 79% of learners felt that it was likely or very likely that they would change the way in which they do things as a result of this training.



Yorkshire and Humber Multi-Agency Training Meeting (YHMAST)

The CYSCP continues to be a member of the regional Yorkshire and Humber Multi- Agency Training Meeting (YHMAST). During 2022/23 the group held a virtual conference in November 2022 across the Yorkshire and Humber region for professionals regarding engaging fathers, partners and men in practice from various different viewpoints including: lived experience, attachment, bonding, mental health, learning from reviews, practice tips and sharing of knowledge and experience. Due to the success of this, it has been agreed by the YHMAST meeting to put further mini conferences on identified shared themes across the region throughout 2023/24.

■ Communication and Engagement

Social Media

Twitter

The CYSCP Twitter account provides regular updates on local and national news, resources, initiatives, policy and guidance which you can find by following us on Twitter (@YorkSCP).

The CYSCP Twitter account has approximately 1,150 followers which includes professionals, schools, businesses, other safeguarding children partnerships and members of the public. The CYSCP's Twitter feed is used to provide important information such as changes to policies and procedures as well as links to information and resources. It also promotes campaigns, various safeguarding themes and activities of partners and other safeguarding organisations. Over the past year, CYSCP tweets have been viewed approx. over 243,000 times by users.

E-Newsletter

A new CYSCP newsletter was launched in September 2020 which is sent out electronically monthly. The newsletter contains useful information for professionals with contributions from our partner agencies. It is intended to improve our communication and engagement with our partners, professionals and stakeholders across the city of York and to keep them up to date with the latest developments in safeguarding children and young people in York.

Professionals need to sign up to receive the newsletter via the CYSCP website and Partners can also contact the CYSCP Business Unit for content to be included within our newsletter at: CYSCP@york.gov.uk.

At the present time approximately 819 individuals have now signed up to receive this.

CYSCP Website

During 2022/23, the CYSCP website has continued to be updated and improved. The CYSCP website contains a wealth of information and averages approximately 2500 hits per month. The Concerned about a Child page alone averages over 450 hits per month.

Campaigns

During 2022/23, the CYSCP have also continued to support a number of both local and national campaigns. Some of these included:

- North Yorkshire and City of York Sudden Unexpected Deaths in Infancy (SUDI) “Day or Night, Sleep Right” Campaign
- National Care Leavers Week
- ICON Week
- Lullaby Trust - Baby Summer Safety
- City of York Safeguarding Babies Practice Week 2022 (#everybabymatters)
- Safeguarding Week 2022
- Childline ‘We all feel it’ Campaign
- NSPCC Child Sexual Exploitation Campaign ‘The Full Story’
- Anti-Bullying week
- National Hate Crime Week

Following some of these campaigns, evaluation reports are shared with the partnership via the subgroups. The outcome of these is to help inform future campaigns, if further sign-posting is required, if further work needs to be undertaken by the partnership to promote specific safeguarding themes.

■ Child Death Review Panel (CDOP)

The death of a child is a devastating loss that profoundly affects all those involved. Since April 2008 all deaths of children, up to the age of 18 years, excluding still births and planned terminations are to be reviewed by a CDOP to accommodate the national guidance and statutory requirement set out in Working Together to Safeguard Children 2018. The publication of the Child Death Review Statutory and Operational Guidance in 2018 builds on the requirements set out in Chapter 5 of Working Together to Safeguard Children 2018 and details how individual professionals and organisations across all sectors involved in the Child Death Review should contribute to guided standardised practice nationally and enable thematic learning to prevent future child deaths.

As part of the new Child Death Review requirements set out in Working Together (2018), North Yorkshire and City of York Local Authorities and Clinical Commissioning groups created a Strategic Child Death Review Overview group to provide strategic oversight for the Child Death Process across North Yorkshire and City of York.

The collation and sharing of all learning from Child Death Reviews and the CDOP is managed by the National Child Mortality Database (NCMD). The NCMD is an NHS funded project, delivered by the University of Bristol, that gathers information on all children who die across England with the aim to learn lessons that could lead to changes to improve and save children’s lives in the future.

The purpose of the Child Death Review Process is to try to ascertain why children die and put in place interventions to protect other children and prevent future deaths wherever possible. The process intends to:

- Document, analyse and review information in relation to each child that dies in order to confirm the cause of death, determine any contributing factors and to identify learning arising from the process that may prevent future child deaths
- To make recommendations to all relevant organisations where actions have been identified which may prevent future deaths or promote the health, safety and wellbeing of children
- To produce an annual report on local patterns and trends in child death, any lessons learnt and actions taken, and the effectiveness of the wider Child Death Review Process
- To contribute to local, regional and national initiatives to improve learning from Child Death Reviews

CDOP produce an annual report each year which outline their findings and highlight their priorities. A copy of the annual report can be found [here](#). The CDOP Annual Report 2022/23 can be found [here](#).

■ CYSCP Finance 2022/23

The CYSCP budget is derived from contributions from a number of partners. As well as direct funding the CYSCP is also provided with services in kind by a number of agencies.

Income	2021/2022 £
CYC Children's Services including training income	£(49,520)
Vale of York CCG	£(78,991)
North Yorkshire Police	£(33,011)
North Yorkshire CRC	£(2,211)
Total Income	£(176,118)





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Date	Agenda Item
05 September 2023	<ol style="list-style-type: none"> 1. SEND Update 2. School Attendance
17 October 2023	<ol style="list-style-type: none"> 1. Finance & Performance Q1 2. York Learning 3. York Explore
07 November 2023	<ol style="list-style-type: none"> 1. Family Hubs 2. Digital Inclusion 3. Safeguarding Report – For information
05 December 2023	<ol style="list-style-type: none"> 1. Finance & Performance Q2 2. Looked After Children, Virtual School & related items 3. Corporate Parenting Annual Report
23 January 2024	<ol style="list-style-type: none"> 1. SACRE Annual Report 2. Attainment Gap 3. Early Years Childcare Reforms
05 March 2024	<ol style="list-style-type: none"> 1. Finance & Performance Q3 2. Safer York Partnership 3. Targeted Youth Provision 4. SEND Update
09 April 2024	<ol style="list-style-type: none"> 1. YMT Annual Report 2. York Theatre Trust Annual Report 3. REACH – Report on disadvantaged young people’s access to culture

Agenda items for consideration

- York Citizens’ Theatre Trust Review – reported 07/03/23
- REACH (York Cultural Education Partnership) - reported 07/03/23
- York Museums Trust – reported 07/03/23
- Public Health School Survey – Biennial, reported 23/06/22 – Expected publication in new year, possible reporting date 23/01/24, 05/03/24, 09/04/24

Task & Finish Groups

- Food Insecurity Task & Finish Group
- Education, Health, and Care Plan Task & Finish Group

Committee Remit
<ul style="list-style-type: none"> • Develop & maintain close working with Corporate Parenting Board and York Schools & Academies Board and deliver complimentary agendas where appropriate
<ul style="list-style-type: none"> • Children’s Social Care
<ul style="list-style-type: none"> • The Virtual School for children in care
<ul style="list-style-type: none"> • Early Years and childcare
<ul style="list-style-type: none"> • School effectiveness and achievement, including school attendance and school safeguarding
<ul style="list-style-type: none"> • School services: School place planning and capital maintenance; School transport; Admissions; The School governance service and SENDIASS; Behaviour and attendance; Elective home education; Children missing education
<ul style="list-style-type: none"> • SEND services & Educational Psychology
<ul style="list-style-type: none"> • Skills, including monitoring of York Skills Board; York Learning
<ul style="list-style-type: none"> • Local Area Teams, Neighbourhood Working, Community Centres
<ul style="list-style-type: none"> • People & Neighbourhoods Strategy & Policy
<ul style="list-style-type: none"> • Community Safety including Safer York Partnership, Substance Misuse, Anti-Social Behaviour
<ul style="list-style-type: none"> • Early intervention, prevention, and community development
<ul style="list-style-type: none"> • Youth Services
<ul style="list-style-type: none"> • Culture, including York Theatre Royal, Museums, Music Venues Network (& elements of MIY?)
<ul style="list-style-type: none"> • Voluntary Sector
<ul style="list-style-type: none"> • Libraries & Archives
<ul style="list-style-type: none"> • Digital inclusion strategy